

Peter Muir

From: Licensing Unit
Sent: 26 August 2015 11:10
To: Peter Muir
Subject: FW: Shell Refuelling Station East Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Adrian Platt [REDACTED]
Sent: 26 August 2015 10:54
To: Licensing Unit
Subject: Shell Refuelling Station East Horsley

For the attention of Mark Adams and Peter Muir

Dear Sirs,

I have just learned that Shell have applied under the Licensing Act to extend the sale of Alcohol to 24 hours per day at their East Horsley refuelling station.

I am deeply shocked at this application and I object to the application under section 34 of the Licensing Act 2003 for the following reasons :-

- 1] The thought of alcohol being sold at a location where 90% of the customers will be in cars is unbelievable. Availability of alcohol all night at a garage is bound to risk public safety.
- 2] The thought of cars being allowed to access the location all night for alcohol and other products would be totally unfair to the houses which abut the station. This noise and all night access would cause a public nuisance to them and other nearby villagers in this rural village.
- 3] Since the whole idea of allowing Public Houses to be open 24/7 has now been totally discredited by the obvious increase in crime, it would be even less appropriate at this location. Furthermore there is a perfectly adequate Public House opposite the station where anyone can buy alcohol already. It seems obvious to me that anyone wishing to buy alcohol in the middle of the night at a garage is highly likely to be a source of anti-social behaviour and cause a likely increase in crime.

I urge you to reject this application.

Yours Sincerely,

Adrian Platt
Hatchfield Cottage
Butlers Hill
West Horsley

KT24 6AZ

Please note, record and use my new email address.

[REDACTED]

Guildford Borough Council UNCLASSIFIED INTERNAL

24th August 2015

Guildford Borough Council

Millmead House

Millmead, Guildford GU 4BB

For the attention of Mark Adams.



Dear Sir,

Re Shell Oil Products application at East Horsley.

I object most strongly to the above application to sell alcohol during the night in their retail outlet at their petrol station.

Apart from the possibility of causing a public nuisance to those residents around it has to be demonstrated by the applicants that there is a public demand for it and it is highly improbable that any resident would require alcohol at, say 3am. Which can only mean that they intend to sell it to late-night passing motorists to increase their retail profits.

This again suggests that there could be an increase in noise from vehicles revving up to exit the site and even anti-social behaviour on a site which is in a conservation area and also on a dangerous bend where accidents have occurred.

There must be a thorough examination of the reasons for this highly unsuitable application.

Yours faithfully,

Alan H. Bowley

Little Orchard

Silkmore Lane

West Horsley, KT2

4 6JB



Peter Muir

From: Alastair Weight [REDACTED]
Sent: 20 August 2015 14:47
To: Peter Muir
Subject: Re: OBJECTION TO LICENSING APPLICATION [UNC]

Dear Mr Muir

I disagree.

My email covers **two** areas of relevance:

2. Public safety

we do not need potentially even more inebriated people "topping up" after an evening in the pub

3. Public nuisance

and increasing the amount of litter and discarded bottles & cans above that which the villagers already have to remove from gardens and the pavements.

I did not mention in my previous email the occasional singing & chanting which occurs at 23.15. This can only increase with further alcohol consumption.

Alastair Weight

On 20 August 2015 at 14:28, Peter Muir <Peter.Muir@guildford.gov.uk> wrote:

Dear Mr Weight,

Thank you for your email regarding the application to vary the licence for Shell Horsley. The licensing authority has deemed that your representation is not relevant as it does not relate to the likely effect of the grant of the application on the promotion of one or more of the licensing objectives, listed below.

1. The prevention of crime and disorder
2. Public safety
3. The prevention of public nuisance
4. The protection of children from harm

Should you wish to submit a further objection which refers to the likely effect of the grant of the variation on one or more of these objectives, please ensure you do so by no later than 4 September 2015, as objections received after this date cannot be considered.

Yours sincerely,

Peter Muir

Licensing Officer

Health and Community Care Services

Telephone: 01483 444110

Email: peter.muir@guildford.gov.uk

Secure email: peter.muir@guildford.gcsx.gov.uk (for up to restricted)

www.guildford.gov.uk

Guildford Borough Council

Millmead House

Guildford

Surrey GU2 4BB

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From: Alastair Weight [REDACTED]
Sent: 20 August 2015 14:13
To: Licensing Unit
Cc: [REDACTED]
Subject: OBJECTION TO LICENSING APPLICATION

For the attention of Mark Adams/Peter Muir

I am writing in connection with an application by Shell UK Oil Products to vary a premises license under section 34 of the Licensing Act 2003 for their service station at East Horsley.

I have been advised that Shell Horsley are seeking to extend the sale of alcohol to 24 hours per day and to enable the provision of "refreshment" from 23.00-05.00.

I wish to register my objection to this application in the strongest possible terms.

The village is already well served by outlets offering the sale of alcohol and food within reasonable hours. Indeed, the Duke of Wellington is only a few metres away!

The proposal is unnecessary and inconsistent with the needs of the village and even with those of the travelling public for such an extension.

We are in a residential area and already suffer from litter and drinks cans/bottles discarded by customers leaving the Duke of Wellington.

The prospect of this problem growing by revellers who decant from there to "top up" at the Shell station is completely unacceptable.

The Shell application for extended hours must be refused!

Alastair Weight

Guildford Borough Council **UNCLASSIFIED** EXTERNAL

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Peter Muir

From: Licensing Unit
Sent: 19 August 2015 12:02
To: Peter Muir
Subject: FW: Shell Horsley - GUPLA0201 [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Mandy Pye [REDACTED]
Sent: 19 August 2015 11:34
To: Licensing Unit
Subject: Shell Horsley - GUPLA0201

Dear Sir,

I object to the Licensing of Shell Horsley to be allowed to sell Alcohol 24/7 seven days a week.

There is no necessity for people to be able to purchase alcohol throughout the night. Being able to do so only puts the surrounding residential areas at greater risk of unsocial behaviour due to the imbibing of alcohol. Although the staff will be trained and security will be in place on the Shell Horsley premises, the security doesn't go beyond those boundaries. What do the residents do if they're on the receiving end of any nuisance caused as this will put further strains upon policing the area?

I feel it is very sad that there are those in our society that feel it is necessary for alcohol to be purchased at any time of the day.

Yours faithfully,

Mrs Amanda Pye

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 18 August 2015 08:45
To: Mark Adams; Peter Muir
Subject: FW: Shell UK OIL PRODUCTS APPLICATION TO VARY A PREMISES LICENCE (EAST HORSLEY) [UNC]

-----Original Message-----

From: [REDACTED]
Sent: 17 August 2015 19:31
To: Licensing Unit
Subject: Shell UK OIL PRODUCTS APPLICATION TO VARY A PREMISES LICENCE (EAST HORSLEY)

FOA Mark Adams / Peter Muir

I write to object strongly to Shell UK Oil Products application to vary a premises licence under Section 34 of the Licensing Act 2003 for the Shell Garage on the A246 in East Horsley. These premises are attached to the Horsley Conservation Area on Green Belt land and are situated in a residential area. The increase in noise and light pollution throughout the night would be immense. They already sell alcohol throughout the day until 22.00 hrs and it is quite unnecessary to extend these hours further. When someone has bought their alcohol in the middle of the night they will take it outside and drink it. Where will the Police be monitoring the situation with regard to nuisance , noise etc? There is absolutely no need for the sale of refreshments of any kind in the early hours of the morning.

Yours Sincerely,
Andrew Cova

Sent from my iPad

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: AH FRACKIEWICZ [REDACTED]
Sent: 31 August 2015 13:19
To: Licensing Unit
Subject: Shell Garage at East Horsley: Variation of Licence to Sell Alcohol 24/7

For the attention of the Licensing Officer

Variation of Premises Licence at Shell Garage, East Horsley

For the Attention of Mark Adams / Peter Muir

Dear Sirs

I write to object to the Shell UK Oil Products Ltd application to vary a premises licence under Section 34 of The Licensing Act 2003 for the premises at Shell Horsley, Guildford Road, East Horsley, Leatherhead, Surrey, KT24 6TA.

I am a resident of East Horsley and **object strongly** to this application and the provisions therein of (a) extending the hours for the sale of alcohol to 24/7, (b) adding the provision of late night refreshment 24/7 and (c) removing licence conditions which will no longer be relevant should the extension of alcohol hours be granted.

There is absolutely no need to have alcohol available for purchase in East Horsley on a 24 hours per day, seven days per week basis. East Horsley remains a village and offers plenty of opportunity for people to buy alcohol via pubs, off-licensed shops and other retailers at sensible times of the day. Allowing such a change would, in my opinion, provide a magnet for additional and undesirable traffic and noise at night in a quiet and rural area, especially with houses in close proximity and with the likelihood of new homes being built close to the garage.

Such extended times for purchasing alcohol would probably also increase traffic coming through East Horsley along the B2039 in order to reach this all night alcohol facility. I simply cannot understand the need to provide an opportunity for people to purchase alcohol overnight!

It would also be a retrograde step to encourage more alcohol consumption especially at a time when the govt is warning of the health dangers and increasing demands on the NHS.

Furthermore this garage is on a major road [A246] and the opportunities to buy alcohol after pubs/shops etc are closed makes no sense and is arguably dangerous as drivers will be the main purchasers.

Yours sincerely,

Andrew Frackiewicz

Address: Camelot, Pennymead Drive, East Horsley, Leatherhead, Surrey, KT24 5AH

Peter Muir

From: [REDACTED]
Sent: 28 August 2015 21:26
To: Licensing Unit
Subject: Fw: Shell Oil Products application to vary a premises licence at East Horsley

Sent from Windows Mail

From: [David Harrison](mailto:David.Harrison@guildford.gov.uk)guildford.gov.uk
Sent: Friday, 28 August 2015 11:43
To: licensing@guildford.co.uk
Cc: [Jennifer Harrison](mailto:Jennifer.Harrison@guildford.gov.uk)

Attention Mark Adams/Peter Muir

Dear Sirs,

We are objecting to the Shell Oil Products application to vary a premises licence under Section 24 of the Licensing Act 2003.

This does not seem to be a sensible move to us. To offer alcohol for sale on a 24 hour basis is likely to have a severely detrimental effect upon the neighbourhood. We should not be encouraging out of hours drinking when there are many restaurants, pubs and off licences in the area offering perfectly adequate facilities during "normal" hours.

Apart from noise and light pollution affecting neighbouring properties it can only encourage excessive drinking and possible hooliganism from people who have already had their fair share of alcohol. It is also hardly likely to be conducive to road safety.

We recommend that this application is turned down.

Yours faithfully,

Ann and David Harrison
(Oakview, Farm Close, East Horsley KT24 5AE)

Peter Muir

From: Licensing Unit
Sent: 04 September 2015 08:49
To: Peter Muir
Subject: FW: Licensing Application for Shell Horsley, Guildford Road, East Horsley, Leatherhead, Surrey KT24 6TA [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: [REDACTED]
Sent: 03 September 2015 19:27
To: Licensing Unit
Subject: Licensing Application for Shell Horsley, Guildford Road, East Horsley, Leatherhead, Surrey KT24 6TA

To: Licensing Unit
Subject: Shell UK Oil Products Application to vary a premises licence under Section 34 of the Licensing Act 2003

Attention: Mark Adams and Peter Muir

Dear Sirs

Application by Shell Oil Products Ltd to vary a premises licence under the above act for the following garage -

Shell Horsley, Guildford Road, East Horsley, Leatherhead, Surrey KT24 6TA

I wish to lodge my objections to the above application for the following reasons:

1. Public Safety

This garage is situated on a very busy road (A246) very close to a busy T junction where the B2039 joins the A246. The B2039 brings traffic from Horsley, from the A3, and from Cobham to meet the A246. There are frequent accidents; collisions occur because the garage entrance and exit are so close together.

It is also a particularly hazardous stretch of road because there are two sharp bends within a short distance of each other. This garage is **BETWEEN** the two bends; cars frequently fail to make the bend particularly at night.

The increased hours would increase the hazards for motorists particularly with the sale of alcohol involved.

2. Prevention of Public Nuisance

To allow the garage to sell alcohol for 24 hours a day for 7 days a week would greatly increase the noise and light pollution in the middle of a residential area. It is not in the middle of a shopping area; it is right next door to people's homes, a hotel and the Horsley Conservation area. There are perfectly adequate shops in Horsley which villagers are keen to support and which open for reasonable hours.

3. The Protection of Children from Harm

I am firmly of the opinion that the sale of alcohol should be very carefully policed and monitored to prevent under age drinking.

Yours faithfully

Ann R Cook
Wind Whispers
Chalk Lane
East Horsley
Leatherhead
Surrey KT24 6TH

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 18 August 2015 08:45
To: Peter Muir; Mark Adams
Subject: FW: Shell UK Oil Products application to vary a premises licence [UNC]

-----Original Message-----

From: [REDACTED]
Sent: 17 August 2015 20:30
To: Licensing Unit
Subject: Shell UK Oil Products application to vary a premises licence

Dear Mr Adams and Mr Muir,

I would like to object to the Shell UK Oil Products application to vary a premises licence under section 34 of the licensing act 2003. I think that this would have a detrimental affect on the local residential area, damage local businesses and increase both light and noise pollution. I feel there is no need for the sale of alcohol to be 24 hours a day in a rural residential location.

Please take this email as a record of my objection.

Many thanks,
Anne Elkington
Red Chimneys,
Chalk Lane,
East Horsley,
KT24 6TJ

Sent from my iPad

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 04 September 2015 08:50
To: Peter Muir
Subject: FW: Objection to the Shell Oil UK Products Application for its site in East Horsley on the A246 [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
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From: [REDACTED]
Sent: 04 September 2015 03:06
To: Licensing Unit
Subject: Objection to the Shell Oil UK Products Application for its site in East Horsley on the A246

Dear Mr Adams and Mr Muir

We would like to object very strongly to the above application by Shell Oil UK Products, to vary a premises license under Section 34 of the Licensing Act 2003, for the following reasons -

1. If granted, this will inevitably lead to a full planning application to open this site for just this purpose.
2. This site is on a busy main road, where any alcohol consumption by drivers and passengers would raise the traffic accident risk enormously. It is located on a dangerous S bend and junction (where accidents are already frequent) and close to communities for the aged and infirm.
3. The premises are on Green Belt land, adjoining a conservation area and in a quiet residential area. It will inevitably mean an increase in anti-social behaviour, crime and disorder, thus creating a public nuisance.
4. It will result in a large increase in light and noise pollution in a residential area.
5. There is absolutely no need for a site here to sell alcohol throughout the day and night. The area is well served by public houses, hotels and supermarkets providing alcohol but from much more suitable and suitably located premises.

Sincerely

Anthony and Ingrid Hobson
Thatch End, The Warren
East Horsley, Surrey KT245RH

Guildford Borough Council **UNCLASSIFIED** INTERNAL

Peter Muir

From: Licensing Unit
Sent: 24 August 2015 11:48
To: Peter Muir
Subject: FW: twenty four hour license for Shell garage in East Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Thompson, Tony [REDACTED]
Sent: 24 August 2015 11:21
To: Licensing Unit
Subject: twenty four hour license for Shell garage in East Horsley

Attention Mark Adams

Dear Sirs

I read with concern of the application for a twenty four hour license to sell alcohol at the Shell garage in East Horsley

Although the A 246 is a major road this is a relatively quiet residential area. It is totally inappropriate to propose that the garage be allowed to sell alcohol (or ,indeed anything) twenty four hours a day The noise and light pollution would inevitably create a significant disturbance and constitute a public nuisance

Yours faithfully

Anthony Thompson

Withers LLP
16 Old Bailey, London EC4M 7EG
[REDACTED]

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Guildford Borough Council **UNCLASSIFIED** INTERNAL

Braemore, High Park Avenue, East Horsley, Surrey KT24 5DB

email: [REDACTED]

MARK ADAMS /PETER MUIR licensing@guildford.gov.uk

31st August 2015

Dear Sirs

I am writing to register my opposition to the application of Shell under Section 34 of the Licensing Act 2003, to vary the Premises Licence of the Shell garage on the A246 at East Horsley to enable it to sell alcohol 24 hours a day and to provide 'refreshment' between 2300 hours and 0500 hours.

The site is on green belt land adjoining a conservation area and is surrounded, not only by residential housing, but a nearby Care Home and sheltered accommodation for the elderly on St Martin's Close. Their entitlement to the quiet enjoyment of their homes will inevitably be compromised in an unacceptable manner by this application, should it be granted.

There will not only be an increase in noise pollution from car engines and slamming doors and loud car music, but disturbance to local residents from the glaring lighting of the garage site that will be present every night, thus creating a public nuisance.

Such a Licence will undoubtedly attract more people to the area, either by car, with the added risks of drink-driving incidents and injuries, and add to local anti-social behaviour, littering and noise, as the availability of alcohol sold for consumption off the premises 24 hours will tend to cause people to congregate after hours on the grassy area adjoining the Duke of Wellington Public House and the nearby bus stop bench on the A246, where a wall separates the Care Home from the road.

It will be impossible for garage staff to prevent alcohol being bought from them and distributed to minors, once off site, thus putting children under age at risk of harm.

In addition to these objections it should be noted that the site is on a dangerous bend on the A246, which makes it hazardous to enter and exit the site, and there is a junction in the road to and from East Horsley which causes problems and accidents already, without adding to the volume of traffic trying to use the garage site and creating an increased risk to public safety.

It is for all these reasons that I urge that the Shell Application be rejected.

Yours faithfully

Mrs Barbara Forrest

NEIGHBOURHOOD WATCH (BISHOPSMEAD)

*C/o Glen View, Epsom Road, West Horsley,
Leatherhead, Surrey KT24 6AL.*

24 August 2015

The Licensing Officer
Guildford Borough Council
Millmead House Millmead
Guildford Surrey GU2 4BB.



Dear Sir,

Shell Horsley Licensing application dated 7 August 2015

We write on behalf of the Neighbourhood Watch Scheme which covers over 250 properties, about half being in the area around the Shell Garage on the A246, which will be directly affected by the application which has been made as follows:

1. To extend the hours for the sale of alcohol (for consumption off the premises) to 24 hours per day, seven days a week.
2. To add the provision of late night refreshment 23.00 to 05.00 seven days a week.
3. To extend the current footprint and change the internal layout of the premises.
4. To remove conditions which will no longer be relevant should the extension to the sale of alcohol hours be granted.

We object to the proposal most strongly on the grounds that public safety would be put at risk by a retail outlet operating 24/7 in this area, which is usually fairly quiet at night. It could also attract custom which may lead to an increase in crime and anti-social behaviour. We feel that a proposal to increase the sale of alcohol, associated with driving, is anti-social in itself. Late night refreshment may lead to increased litter and both proposals are totally unsuitable for this garage site.

It would appear that changes to the premises are already being made as the garage is closed and there is work being undertaken on the site which may be in advance of the application relating to item 3 above.

The present conditions, restricting opening to between the hours of 07.00 to 22.00 Monday to Saturday and 09.00 to 20.00 on Sunday and Bank Holidays, are reasonably acceptable for the garage, which is attached to the Horsley Conservation area and is on a through route which is busy during the day. There the A246 does a 'dog-leg', so there are bends either side of the garage entrance/exit with junctions off those bends and already numerous accidents have occurred in the vicinity, so there is a safety aspect relative to extending opening hours.

We consider this application to be totally unsuitable for the Shell Garage situated on the A246 at East Horsley also giving no consideration to local residents and unnecessarily commercialising the area outside acceptable hours.

Yours faithfully,

Mrs J D Hattersley

Mrs H S Parsons

(Joint Scheme Co-ordinators)



Peter Muir

From: Licensing Unit
Sent: 19 August 2015 16:10
To: Peter Muir
Subject: FW: Shell Horsley Garage [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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-----Original Message-----

From: Marlene Brown [REDACTED]
Sent: 19 August 2015 16:05
To: Licensing Unit
Cc: Jenny Wicks
Subject: Shell Horsley Garage

For the attention of Mark Adams / Peter Muir Licensing Officers

Sent from my iPad

Dear Sirs,

We are residents of Guildford Lodge Drive in East Horsley and were very concerned to see on visiting the Shell Horsley garage recently that Shell UK Oil Products Ltd. have applied to extend their hours of operation, including the sale of alcohol, to 24 hours per day and 7 days per week.

Interestingly, the garage is currently closed for alterations, which if related to this application, would seem a little premature!

This proposal is totally unacceptable, unnecessary in our opinion, and contravenes the long standing planning restrictions on operations at this site granted in 1994 under ref.90/p/1676.

We understand that planning approval was given at that time for the garage to open Mon-Sat. from 07.00-22.00 hours and 09.00-20.00 Sundays and bank holidays. These restrictions were imposed to protect local residents who objected to changes on this site at the time of initial redevelopment into a service station. These objections, which remain valid, included the effects of noise and light pollution on their near neighbours, objection to a commercial development in a primarily residential area, and close to green belt land and safety issues re. access to the A246.

The proposed revision to the opening hours of this garage and the extended approval to sell alcohol 24 hours daily is likely to make this site a focal point for late night drinkers, and could well result in anti social behaviour. This potential is exacerbated by the close proximity of The Duke of Wellington Pub being yards away from the site, therefore, offering the opportunity for pub customers to acquire alcohol after pub closing time. A real possibility for anti social behaviour and encouraging the prospect of

drink driving. Surely in a residential area householders are entitled to an undisturbed night's sleep.

Furthermore as residents of East Horsley for over 30 years we do not feel that there is either the need or justification for a 24/7 petrol station in East Horsley. There are already numerous 24/7 petrol stations in a close proximity eg A3 Ripley and Guildford itself.

Clearly, we are against this proposal.

Yours faithfully,
Bob and Marlene Brown.

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 07 September 2015 08:30
To: Peter Muir
Subject: FW: Planning Application by Shell UK UKOil Products to vary a Premises Licence under Section 34 of the Licensing Act 2003. [UNC]

From: brian seymour cobley [REDACTED]
Sent: 04 September 2015 19:30
To: Licensing Unit
Subject: Planning Application by Shell UK UKOil Products to vary a Premises Licence under Section 34 of the Licensing Act 2003.

To Mark Adams/Peter Muir,

I wish to object to this proposal in the strongest possible terms on the grounds of night-long noise, disturbance & Public Safety. Brian Cobley

Brian Cobley
[REDACTED]

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 26 August 2015 12:11
To: Peter Muir
Subject: FW: 24/7 sale of alcohol in East Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Brian David [REDACTED]
Sent: 26 August 2015 12:09
To: Licensing Unit
Subject: 24/7 sale of alcohol in East Horsley

Dear Mark Adams/ Peter Muir,

I am writing to object to the Shell UK Oil Products application to vary a premises licence under section 34 of the licensing act 2003.

I am a resident of East Horsley [Fielders Lodge, KT24 5AN] and object strongly to this application. East Horsley remains a village and offers plenty of opportunity for people to buy alcohol via pubs, off licensed shops and other retailers. We have absolutely no need to have alcohol available for purchase 24/7.

It would be a retrograde step to encourage more alcohol consumption especially at a time when the govt is warning of the health dangers and increasing demands on the NHS.

Furthermore this garage is on a major road [A246] and the opportunities to buy alcohol after pubs/shops etc are closed makes no sense and is arguably dangerous as drivers will be the main purchasers .

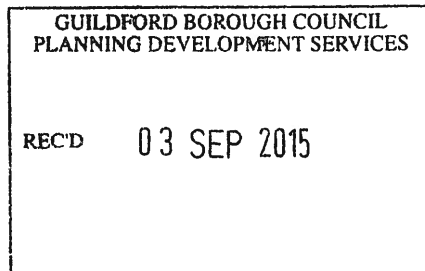
In addition it will create more noise and pollution if people are encouraged to drive to the garage outside of the usual hours when alcohol is available for purchase.

Yours sincerely,

Brian David

Guildford Borough Council **UNCLASSIFIED** INTERNAL

Guildford Borough Council
Millmead House
Millmead
Guildford
GU2 4BB



"Woodhurst"
The Warren
East Horsley
Surrey
KT24 5RH

Date: 27 August 2015
Our ref: 105388066 - 1

Dear Sirs

Re: Application by Shell UK Oil Products to Vary a Premises Licence under Section 34 of the Licencing Act 2003

I am writing to register my strong objection to the above application being made by Shell in relation to its petrol station site on the A246 next to the legacy Thatcher's Hotel.

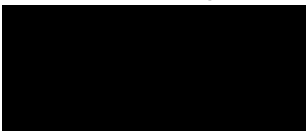
The premises are on Green Belt land adjoining a conservation area and quiet residential enclaves. Selling alcohol after 11pm frequently causes disruption in communities with an increase in anti-social behaviour, crime and disorder and creates a public nuisance. This site is close to a public house and an alcohol serving hotel so there is clearly no need for another outlet.

Public safety could be adversely affected by increased traffic using the site as a result of it seeking to sell alcohol all night. Furthermore, the site is on a dangerous stretch of the A246 where accidents already occur quite frequently.

The potentially damaging outcomes from 24-hour alcohol sales would be increased by the open meadows opposite (where anti-social gatherings might readily occur) and could be exacerbated further should the misguided re-development of the Thatcher's site be permitted.

Please protect our community against the corporate greed of Shell and reject this application.

Yours faithfully



Caroline M Southall

Peter Muir

From: Licensing Unit
Sent: 26 August 2015 10:45
To: Peter Muir; Mark Adams
Subject: FW: Objection to licensing application in East Horsley [UNC]

From: Chris Hadley [REDACTED]
Sent: 26 August 2015 10:04
To: Licensing Unit
Subject: Fwd: Objection to licensing application in East Horsley

Dear Peter

Please accept my objection to the application by the Shell UK oil products application to vary a premise license under section 34 of the licensing act 2003.

As a nearby resident I feel that this will have a detrimental effect to the local residential area associated both with extended commercial activity as well as the potential for anti social behaviour often associated with the extended sale of alcohol.

Thank you for receiving my objection and please let me know if you need anything further from me.

Kind Regards

Christopher Hadley.

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Claire Sinclair [REDACTED]
Sent: 30 August 2015 08:52
To: Licensing Unit
Subject: FAO Mark Adams or Peter Muir re application for 24/7 licensing objection

Importance: High

Dear Sirs

I am writing because I strenuously object to Shell UK Oil Products' application to vary a premises licence under Section 24 of the Licensing Act 2003.

The application relates to the Shell Garage on the corner of Epsom road where it meets the end of Ockham road South by the Duke of Wellington pub and the Ramada Jarvis Thatchers hotel (or whatever it is calling itself these days.)

The site is in green belt, in a residential area. There will be a massive increase in light and noise pollution, there will be a detrimental effect on other commercial businesses in Horsley, and it encourages the sale of alcohol - why should this be allowed 24/7?

It is entirely inappropriate and not in keeping with the local area or businesses. There are many older people who live in sheltered accommodation / care homes extremely near to the site and the added activity of potentially drunk customers would be most unwelcome and very undesirable.

I also see this application as an interim measure before they apply to open the site 24 hours, constantly, for the sale of anything.

This application should not be approved. I am a local resident and vote in the Guildford ward.

kind regards

Claire Sinclair
51 Nightingale Crescent
West Horsley
Surrey
KT24 6PD

[REDACTED]

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Peter Muir

From: Licensing Unit
Sent: 17 August 2015 11:07
To: Peter Muir
Subject: FW: Variation 230899 Shell Horsley Garage [UNC]

-----Original Message-----

From: Jenny Wicks
Sent: 17 August 2015 10:58
To: Licensing Unit
Cc: Matthew Sarti
Subject: Variation 230899 Shell Horsley Garage

Dear Licensing Department

I object to this application.

The hours of opening at this garage were set by planning permission 90/P/1676, condition 24. The hours are 7am to 10pm Monday to Saturday and 9am to 8pm Sundays and Bank Holidays. This condition was imposed to safeguard the amenity of nearby residents who are vulnerable to noise disturbance.

I do not know why the applicant has applied for the change in opening hours through the Licensing system and not the Planning system, but any opening beyond the hours set out in the Planning condition will cause confusion and difficulty, besides disturbance to nearby residents.

Councillor Jenny Wicks

Councillor for Clandon and Horsley

Sent with Good (www.good.com)

Guildford Borough Council UNCLASSIFIED INTERNAL

BRIDGE
6 BISHOPSMEAD CLOSE
EAST HORSLEY
GUILDFORD BOROUGH COUNCIL
PLANNING DEVELOPMENT SERVICES
LATHERHEAD
WINDREY KT24 6RY

Guildford Borough Council
Millmead

RECD

26 AUG 2015

Aug 20th 2015

G02 465.

Dear Sir,

Re Shell UK Oil Products application to vary its premises licence under section 34 of the Licensing Act 2003. - Shell garage on A246 adjacent to Thatcher's Hotel in East Horsley.

I understand Shell want to sell alcohol 24/7 at this petrol station. Considering the alcohol problem we have in this country, and the amount of money the government has spent on its 'Drink but do not Drive' programme, this seems to be a most irresponsible proposal.

This area of Green Belt is not densely populated, so most shoppers at night would

most likely be driving from nearby towns,
being a danger to other road users at night.

Please do not permit this which would
no doubt spoil the peace and quiet in this
neighbourhood, which is, at present, a
desirable place to live.

Yours faithfully,



RECEIVED BY
ENVIRONMENTAL
HEALTH AND
LICENSING SERVICES

1 - SEP 2015

Berrymead,
Ockham Road South,
East Horsley,
Surrey
KT24 6RL

The Licensing Officer
Guildford Borough Council
Millmead House
Guildford
Surrey GU24BB

23rd August 2015

Re: Shell Garage, East Horsley - Application to vary the
Premises Licence

Dear Sirs,

We are writing to object to this licence variation.

Our reasons are as follows:

We live about 50m from the Shell garage and this area is largely residential. The garage can be noisy and quite noticeable during the daytime. If the redevelopment of the Thatchers Hotel site goes ahead, it will be even more residential. Noise restrictions are currently in place at the moment to limit this disturbance during current opening hours to protect the neighbours and these should remain in force.

We regularly find empty beer cans and wind-blown sandwich wrappers etc. in our garden - a large majority of these items can be traced back to the garage. We have also cleared a considerable number of empty beer cans from the St Martins Church graveyard over the last year which is close to the garage and is used by various itinerants. The availability of late-night alcohol could also fuel extended drinking sessions

from people turned out of The Duke of Wellington at closing time.

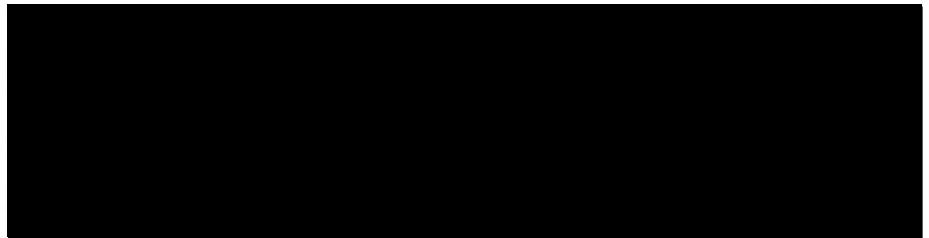
No amount of staff training and form-filling at the garage will control this behavior, but restricting the availability of take-away alcohol will.

The presence of the Shell garage with its current opening hours is having a detrimental effect on this neighbourhood and allowing alcohol to be sold during the night will make it worse.

The availability of hot food in the middle of the night will inevitably attract more traffic in the middle of the night which, no doubt, will include more heavy goods vehicles.

We are all entitled to a good nights sleep, however, we fear that the general noise, commotion and light pollution from this proposal will have a severe and detrimental effect on this rural residential area.

Yours faithfully,

A large black rectangular redaction box covering the signature area.

David & Janice Donaldson

cc Jenny Wicks

Peter Muir

From: Licensing Unit
Sent: 04 September 2015 08:49
To: Peter Muir
Subject: FW: Application under the Licensing Act:: regarding the Sale of Alcohol at the Shell UK Oil Products premises in East Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: David Foot [REDACTED]
Sent: 03 September 2015 21:06
To: Licensing Unit
Subject: Application under the Licensing Act:: regarding the Sale of Alcohol at the Shell UK Oil Products premises in East Horsley

For the Attention of Mark Adams and Peter Muir

Dear Sirs,

I wish to object to the application by Shell to extend the hours in which they can sell alcohol at their petrol station in East Horsley. The garage is on a very dangerous bend almost next door to a major road junction where the A246 joins the Ockham Road South through the village of Horsley. There have been several accidents within a few yards of the entrance to the Shell premises. I cannot see that there is any demand for this extension of hours, and it would inevitably develop into a public nuisance, situated as it is close to the Duke of Wellington pub.

This is not a safe place to sell alcohol outside the normal hours of business, so please register my objection to this unwelcome proposal.

Yours faithfully

David Foot.

Address, The Warren, Chalk Lane, East Horsley, Leatherhead, Surrey, KT24 6TH

[REDACTED]

Peter Muir

From: Licensing Unit
Sent: 24 August 2015 13:45
To: Peter Muir
Subject: FW: Shell service station, Epsom Road, East Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: David Roberts [REDACTED]
Sent: 24 August 2015 13:22
To: Licensing Unit
Subject: Shell service station, Epsom Road, East Horsley

Dear Licensing Department,

I am writing formally to object to Shell UK Oil Products application to vary a premises licence under Section 24 of the Licensing Act 2003. Shell have applied to extend the sale of alcohol to 24 hours per day every day, plus provide "refreshment" from 2300-0500 7 days a week . I object on the following grounds:

- If granted this will inevitably spark a planning application to open the site 24/7 for a wide range of purposes. It has already been proposed to close the Post Office in Bishopsmead Parade and re-locate it to the Shell station, which is unsuitable - not least because it would be a long, uphill walk for elderly people living in East Horsley who rely most on Post Office services. There are also proposals to replace the Ramada Inn on the next-door site with housing which would add to traffic turning in and out of this short, windy, dangerous section of busy A-road. In addition, there are longer-term plans, under the Juneja draft Local Plan, to erect large housing estates across the Horsley area. The application cannot therefore be seen just as a simple licensing proposal. It needs to be judged in the context of the dramatic planning changes proposed for the immediate vicinity and would contribute to over-development.
- If granted, the application will massively increase local traffic, not just in the immediate vicinity but all along Ockham Road North and South, Forest Road etc. Ockham Road traffic has already doubled in the last 12 years or so.
- The proposal would increase noise and light pollution and will have a detrimental knock-on effect on local shops in the Horsley area. Light pollution has already increased phenomenally with the opening of the nearby M25 Cobham service station with harmful effects on local wildlife such as pipistrelle bats.

- The congestion and pollution involved would impact on the integrity of the Green Belt where the Shell station is situated, and on the adjacent AONB. Shell are in breach of the NPPF by showing no "exceptional circumstances" to justify these impacts.
- Public safety would be harmed given that the service station is located on a dangerous double bend on the Epsom Road close to the Ockham Road turn-off. An increase in night-time traffic on this section of road is bound to lead to accidents, particularly when the Post Office and Ramada site proposals are added to the equation.
- Night-time sales of alcohol at this quiet, rural location risks increasing crime and disorder, creating a nuisance to local residents and exposing children to potential harm. It will make the Shell station, together with the Wellington pub across the road, a magnet for late-night and after-hours drinkers and revellers in a way that is inconsistent with the site's non-urban nature.
- The applicants have not demonstrated any demand for 24-hour shopping disrupting life in this quiet, rural location. The new M25 Cobham services, just 3 miles away, has only recently added huge additional retail capacity which is now far in excess of the area's night-time demand.

Sincerely,

David Roberts [REDACTED]
Meadows, Ockham Road North
West Horsley
KT24 6PE

Guildford Borough Council **UNCLASSIFIED** INTERNAL

Peter Muir

From: Mark Adams
Sent: 01 September 2015 16:48
To: Peter Muir
Subject: FW: For the kind attention of Mark Adams: Objection to proposed premises license variation, Shell petrol station, East Horsley [UNC]

From: David Tod [REDACTED]
Sent: 01 September 2015 15:20
To: Mark Adams; Customer Services
Cc: East Horsley Parish Council; [REDACTED]
Subject: For the kind attention of Mark Adams: Objection to proposed premises license variation, Shell petrol station, East Horsley

Letter to Mr Mark Adams
Licensing Officer
Health and Community Care Services
Guildford Borough Council
Millmead House
Guildford
Surrey GU2 4BB

1 September 2015

Re: Variation Reference: 230899, License GUPLA0201
PROPOSED PREMISES LICENSE VARIATION APPLICATION BY SHELL
PETROL STATION, GUILDFORD ROAD, EAST HORSLEY, KT24 6TA

Dear Mr Adams,

I am writing to object to Shell UK Oil Products' application to vary the terms of their license to sell alcohol at their premises in Guildford Road, East Horsley to 24 hours per day, seven days per week.

My reasons for objecting are that this will create a public nuisance, will lead to increased disorder and concerns for public safety and will add noise and light pollution in this otherwise quiet greenbelt area.

These premises are on land adjoining a conservation area and a quiet residential and greenbelt area. Shell's application for a 24/7 operation has not been tested with local residents for need or desire. From the survey I have done, there is no desire for a 24/7 operation; and most particularly, not for the sale of alcohol on the roadside between 23.00 and 05.00. This petrol station is located on a difficult-to-navigate S-bend on the A246 at the junction with the B2039.

I trust that you will consider my objection and look forward to hearing from you.

Yours sincerely,

David Tod

Bramble Hill
Park Horsley
East Horsley
Surrey KT24 5RZ

Guildford Borough Council UNCLASSIFIED EXTERNAL

Peter Muir

From: Licensing Unit
Sent: 19 August 2015 12:29
To: Peter Muir
Subject: FW: SHELL OIL PRODUCTS VARYING A LICENCE APPLICATION - EAST HORSLEY - OBJECTION [UNC]

Importance: High

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: David Weight [REDACTED]
Sent: 19 August 2015 12:28
To: Licensing Unit
Subject: SHELL OIL PRODUCTS VARYING A LICENCE APPLICATION - EAST HORSLEY - OBJECTION
Importance: High

FOR THE ATTENTION OF MR MARK ADAMS AND MR PETER MUIR

Dear Sirs,

Re: Application for Alcohol Licence – Shell Garages, Horsley

I understand that an application has been made to vary a premises licence under Section 34 of the Licensing Act 2003 by Shell Oil Products for the East Horsley Petrol Garage to sell alcohol 24hours per day and provide refreshments overnight for 7- days per week.

I should like to object most strongly to this application for the following reasons:

- It is not in keeping with the village environment
- The area is already well served by suitable hosteleries
- This could damage already established businesses within the Horsley's
- The established businesses that could be damaged are located in much more convenient locations within the village and are therefore more accessible to the families, the elderly and disabled
- Passing traffic along the A246 after 10.30pm is minimal, so it is unclear what market this application is focused upon
- Opening for 24-hours doubtless means that the garage will remain illuminated all night which will be a significant source of light pollution

- Providing overnight refreshments, including alcohol, will likely lead to antisocial behaviour in the local area and unnecessary noise pollution in a residential area
- The provision of 24-hour refreshment services is incongruous with this residential area and will disturb the established village environment
- Encouraging the sale of alcohol in this way has been shown to be detrimental as the 'café culture' it was supposed to encouraged has simply not materialised and alcohol related anti-social behaviour has increased since 2003
- A hotel exists next door to the petrol station which provides equivalent services
- Alcohol is a serious health risk and continuous drinking should not be encouraged, and can be particularly dangerous associated with driving

The application made by Shell Oil Products will severely encroach upon the village environment of the Horsley's and serve no useful purpose. Quite the opposite in fact. A decision in favour of this application will be most detrimental and I strongly object.

It is hoped that you will take my objections into account when considering this application and would be grateful for you acknowledgement of the safe receipt of this message.

Yours sincerely,

David Weight

143 The Street
West Horsley
Surrey
KT24 6HY

Guildford Borough Council UNCLASSIFIED INTERNAL


Elando
Chalk Lane
East Horsley
LEATHERHEAD
Surrey
KT24 6TH



18/8/15.

Dear Sirs

Please note my very strong objection to allowing the sale of alcohol at our local Shell Petrol Station for 24 hours a day, 7 days a week. If granted, this is certain to result in a lot of anti-social behaviour and disturbance to local residents day and night throughout the year.



Peter Muir

From: andrea beaton [REDACTED]
Sent: 31 August 2015 20:39
To: Licensing Unit
Subject: Objection to Shell UK Oil Products application to vary a premises licence under section 34 of the licensing act 2003 - East Horsley

Dear Mr Adams and Mr Muir,

I have been given your names as appropriate contacts for my objection to Shell UK Oil Products application to vary a premises licence under section 34 of the licensing act 2003.

I live in the property adjoining the Shell station and as such have been observing activities there for the last 4 years. I have significant concerns that an alteration in the licensing agreement will result in a number of problems. As you know, the Shell premises are on Green Belt land adjoining a conservation area and in an extremely quiet residential area. The local licensed premises make great efforts to ensure that their customers are respectful of the local neighbourhood and do not cause a nuisance. I have serious concerns that the uncontrolled sale of alcohol after 11pm at a site whose major purpose is the sale of fuel will result in a public nuisance, an increase in disorderly behaviour and potentially a risk to public safety.

The site is on a busy bend on the A246 and increased traffic on the site may well result in an increase in accidents at what is already a difficult turning. I am very worried that sale of alcohol to customers who are mostly accessing the site by car and late at night may well result in an increase in driving under the influence of alcohol and a significant implication for public safety.

My other major concern as a Consultant Paediatrician who has been working in the NHS for nearly 20 years is the potential for children to purchase alcohol from the site. As I have already mentioned, the majority of customers are motorists however the site does attract teenagers on foot who are looking for a place to gather. In the past I have observed groups of teenagers, some younger than 14 and on bikes gathering at the site in the late evenings and moving on quickly when they realise it is not open. I am extremely worried that this site will become a magnet for local young people who will be able to purchase alcohol (or have it purchased for them) resulting in antisocial and risky behaviours that may lead to injury or death if they then try and travel home in an inebriated state along a busy "A" road late at night.

As an aside, a wall on the Shell property was recently damaged by a driver. He was attended to by a member of the public who described him as inebriated. He told the person assisting him that he was trying to find more alcohol. Obviously this is nothing more than a coincidence and is second hand information, but I am worried that the sale of alcohol late at night at the Shell premises may become the cause rather than the victim of such incidents.

I hope that you and your department can take my concerns seriously as they are based on observation, experience and a real concern for the wellbeing and safety of my neighbours and other members of the public.

Kindest regards,

Dr Andrea Beaton

Guildford Lodge
Ockham Road South
East Horsley
KT24 6RL

[REDACTED]

EAST HORSLEY PARISH COUNCIL

Clerk and Responsible Financial Officer: Mr Nicholas Clemens
East Horsley Parish Council Office, Kingston Avenue, EAST HORSLEY, Leatherhead, Surrey KT24 6QT
www.easthorsley.info Telephone: (01483) 281148 e-mail parishcouncil@easthorsleypc.org

1 September 2015

Health and Community Care Services,
Guildford Borough Council,
Millmead House,
Guildford,
Surrey GU2 4BB



Attention: Mr Mark Adams, Licensing Officer

27th August 2015

Variation Reference: 230899, Licence GUPLA0201

PROPOSED PREMISES LICENCE VARIATION APPLICATION SHELL PETROL STATION, GUILDFORD ROAD, EAST HORSLEY, KT24 6TA

I am responding to your notice of 7th August 2015, on behalf of East Horsley Parish Council (EHPC), concerning Shell UK Oil Products application to vary the terms of their licence to sell alcohol at their premises in Guildford Road, East Horsley to 24 hours per day, seven days per week, under Section 34 of the Licensing Act 2003.

EHPC objects to this application. Our grounds for objecting are those of creating a public nuisance, prevention of crime and disorder and concerns for public safety.

The premises is on land adjoining a conservation area and a quiet residential area. Furthermore, the Shell station is located on a dangerous S-bend on the A246 at the junction with the B2039. A number of accidents, one earlier this month, have occurred at this junction arising from motorists entering and exiting the Shell facility. Increasing the volume of traffic into and out of the Shell site will only exacerbate this situation, particularly at night.

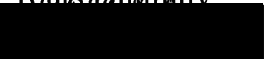
At present the petrol station is typically closed by 9pm and the car wash is required to shut down early in order to minimise disturbance to residents in properties immediately adjacent to the site. Granting Shell's application for the variation requested will inevitably lead to a 24/7 operation at this location leading to increased noise and light pollution through the night. Local residents are entitled to an undisturbed nights sleep.

The Duke of Wellington public house is adjacent to the site. Local residents have a reasonable concern that alcohol induced disorder on and around the site, which has happened in the past, will only be aggravated by easy access to more alcohol at closing time.

EHPC is aware that before Christmas, the current owners of Thatchers Hotel, which is immediately south and east of the Shell station, will apply for outline planning consent to redevelop the site in order to construct 49 new dwellings, potentially exposing even more families to disturbance.

EHPC believes that the application, if approved, will have an adverse impact on the residents of East Horsley who live adjacent to the site both now and in the future.


Yours faithfully


Mr Nicholas Clemens
Clerk and responsible Financial Officer
East Horsley Parish Council

East Morsley,
Leatherhead,

Surrey
KT24 6TG

GUILDFORD BOROUGH COUNCIL
PLANNING DEVELOPMENT SERVICES

RECD 24 AUG 2015

Dear Sir

I have problems with the so called application of shell u.k oil production's the extra human waste plus cooking smell and food waste also the coming and goings of large delivery lorries twenty four hours a day and the biggest problem I have is alcohol being sold on a garage site 24 hrs a day? East Morsley is a village I do not want it turned into a polluted area which has been allowed to happen elsewhere

Peter Muir

From: Licensing Unit
Sent: 19 August 2015 08:39
To: Peter Muir
Subject: FW: Shell Horsley 24 hr Licensing ! [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Bruno & Elisabeth [REDACTED]
Sent: 18 August 2015 17:05
To: Licensing Unit
Subject: Shell Horsley 24 hr Licensing !

As a resident of Horsley I strongly oppose the plan to extend the sale of alcohol to 24/7 by Shell UK Oil Products under section 34 of the licensing act 2003.
It is ludicrous to sell alcohol from a petrol station!
We do not want the disturbance that this will cause to the now planned housing right beside the garage.
We do not want young people in the village to have access to alcohol late at night.
We do not want the extra traffic that this will generate.
Yours sincerely
Elisabeth de Souza
Hideaway Cottage
Surrey Gdns
Effingham Jcn, KT24 5HH

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 02 September 2015 08:44
To: Mark Adams; Peter Muir
Subject: FW: Shell UK Oil Products Application to Vary a Premises License at SHELL HORSLEY [UNC]

From: Eddie Kaya [REDACTED]
Sent: 01 September 2015 19:50
To: Licensing Unit
Subject: Shell UK Oil Products Application to Vary a Premises License at SHELL HORSLEY

Attention of: Mark Adams / Peter Muir,

This is an objection to the above application under section 34 of the licensing act 2003 for the following reasons:

1. As we live on the Guildford Road & very close to the sharp bend at Chalk Lane which is already an accident black spot, we are very concerned that this type of establishment would lead to an increase in road accidents. This is based on our experience of having had our front fencing demolished twice in car accidents & witnessed several other accidents very close to our property & Shell Horsley.
2. Although this is a busy road during the day going through a residential area, it is very quiet early evening onwards. With the Shell Horsley application to sell alcohol 24 hours a day, plus provide refreshment 2300 to 0500 seven days a week, we fear that that there will be a significant increase in public noise pollution during the night causing unwanted disturbance to sleeping hours.
3. The Horsleys already have numerous establishments where alcohol may be purchased during regular hours & we feel that this Shell Horsley application will have a detrimental impact on the existing local businesses.
4. With the Shell Horsley application to sell alcohol 24 hours a day, plus provide refreshment 2300 to 0500 seven days a week, we fear that this will also lead to an increase in nuisance & damage to property in the locality of the Horsley Shell.

We hope that our concerns above are taken into consideration when Guildford Council is assessing the above application.

Best Regards
Elizabeth & Eddie Kaya

address: Eddie & Elizabeth Kaya, Tudor House, Guildford Road, East Horsley, Surrey KT24 5RX, UK
home tel: [REDACTED]
work tel: [REDACTED]

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Guildford Borough Council **UNCLASSIFIED** INTERNAL

Peter Muir

From: Licensing Unit
Sent: 24 August 2015 10:59
To: Peter Muir
Subject: FW: Shell garage, East Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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Guildford
Borough
Council
<http://www.guildford.gov.uk>

-----Original Message-----

From: Briony Hutchins [REDACTED]
Sent: 24 August 2015 10:56
To: Licensing Unit
Subject: Shell garage, East Horsley

I am e mailing to voice my objection to the above garage proposal of Extending the Licensing sale to 24 hours, on the A246, in East Horsley on the grounds mentioned below.

The site is on a busy double bend in this road, very near a junction to proceed down to the village of East Horsley, confusing enough at the moment without any added traffic volume.

Safety, as referred to above and the site is also within the Horsley Conservation Area.

Pollution, with added traffic flow if allowed to proceed.

Lastly, Noise, the area is a peaceful residential area that people have chosen to live in, we do not want to spoil this and wish to preserve this for the future.

Regards,

Elizabeth B Hutchins

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Garret Tynan [REDACTED]
Sent: 01 September 2015 08:58
To: Licensing Unit
Subject: Objection to License Application - Shell Horsley

Dear Peter

I refer to the recent application Shell UK Oil Products Ltd to vary a premises license under s.34 of the Licensing Act 2003.

Please accept my objection to the application to extend the sale of alcohol hours to 24 hours per day, 7 days per week.

As a nearby resident I believe that the potential for anti-social behaviour generally associated with the extended sale of alcohol and the increased commercial activity will have a detrimental effect on the local residential area.

Thank you for receiving my objection and please let me know if you require anything further.

Kind regards

Garret Tynan

"Robinia"

Forest Road

Effingham Junction

KT24 5HE

Peter Muir

From: George Lines [REDACTED]
Sent: 01 September 2015 15:27
To: Licensing Unit
Subject: Shell U.K. Oil Products plc -

Dear Mark / Peter, I refer to the recent application you have received from the above company to vary a premises licence under section 34 of the Licensing Act 2003.

The premises are a petrol station located on the dangerous double bend of the A246 at East Horsley. Although located in the Green Belt, the premises are next to the Thatchers Hotel (Itself the subject of an application to be replaced by up to 40 new houses) and surrounded by a number of private dwellings. Therefore the facility requested to sell alcohol on a 24 hour basis would seem to be totally inappropriate in a residential area and likely to cause a public nuisance at a time when most nearby normal citizens are asleep. Because of the location, any additional traffic turning left or right off the very busy A246 only increases the chances of extra road traffic accidents to the detriment of public safety.

Therefore, as a local resident of some 35 years, I object to this application most strongly.

Yours sincerely, George Lines. (Heswall Cottage, The Warren, East Horsley. KT245RH.)

Peter Muir

From: George Pincus [REDACTED]
Sent: 20 August 2015 16:35
To: Peter Muir
Subject: Re: Shell application to vary their premises licence to 24 hours [UNC]

Dear Mr Muir, thank you. I would like therefore to object under point 3 and 4.

If the licence is granted then I believe that public nuisance is likely to be created by customers leaving the Duke pub opposite at closing time and then continuing over to Shell to partake of refreshments in the early hours in an uncontrolled manner.

Also under 4 the area has many schools within walking distance...the Howard, Cranmore, etc and children need to have places where alcohol is on sale to be limited in time and not to be open to enticement from the granting of this licence. Thank you

George Pincus MBE
Briars Hatch, Guildford Road,
East Horsley, Surrey KT24 5RY.
[REDACTED]

From: Peter Muir <Peter.Muir@guildford.gov.uk>
Date: Thursday, 20 August 2015 13:14
To: George Pincus [REDACTED]
Subject: RE: Shell application to vary their premises licence to 24 hours [UNC]

Dear Mr Pincus

Thank you for your email regarding the application to vary the licence for Shell Horsley. The licensing authority has deemed that your representation is not relevant as it does not relate to the likely effect of the grant of the application on the promotion of one or more of the licensing objectives, listed below.

1. The prevention of crime and disorder
2. Public safety
3. The prevention of public nuisance
4. The protection of children from harm

Should you wish to submit a further objection which refers to the likely effect of the grant of the variation on one or more of these objectives, please ensure you do so by no later than 4 September 2015, as objections received after this date cannot be considered.

Yours sincerely,

Peter Muir
Licensing Officer
Health and Community Care Services

Telephone: 01483 444110
Email: peter.muir@guildford.gov.uk
Secure email: peter.muir@guildford.gcsx.gov.uk (for up to restricted)

www.guildford.gov.uk
Guildford Borough Council
Millmead House
Guildford
Surrey GU2 4BB

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From: Licensing Unit
Sent: 20 August 2015 12:00
To: Peter Muir
Subject: FW: Shell application to vary their premises licence to 24 hours [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: George Pincus [REDACTED]
Sent: 20 August 2015 11:58
To: Licensing Unit
Subject: Shell application to vary their premises licence to 24 hours

Dear Sirs,
I wish to object to Shell,s application to provide alcohol and refreshments from 23.00 to 5.00 on the grounds that this is a residential area and designated Green Belt.
I cannot see why anyone would want to encourage the sale of alcohol 24 hours a day particularly from a poorly and irregularly staffed petrol station whilst the pub opposite is limited to normal hours?
Can Shell justify a need for such an extension in an area and who are the people who want to consume overnight causing noise and pollution?
NO NO NO
Thank you
George Pincus MBE
Briars Hatch, Guildford Road,
East Horsley,Surrey KT24 5RY.
[REDACTED]

Guildford Borough Council **UNCLASSIFIED** INTERNAL

Guildford Borough Council **UNCLASSIFIED** EXTERNAL

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Peter Muir

From: Licensing Unit
Sent: 19 August 2015 08:41
To: Peter Muir
Subject: FW: Shell Oil Oil Products licensing application [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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Guildford
Borough
Council
<http://www.guildford.gov.uk>

-----Original Message-----

From: Gill Fee [REDACTED]
Sent: 18 August 2015 21:48
To: Licensing Unit
Subject: Shell Oil Oil Products licensing application

Dear Mark Adams and Peter Muir

Ref: Shell UK Oil Products application to vary a premises licence at East Horsley on the A246

I write to strenuously object to the granting of an extension to allow the sale of alcohol over a 24 hour period based on the following:

1. This is a residential area and as such should be allowed the courtesy of some respite during the night
2. As a residential area why would there be a demand for alcohol to be available at all times
3. There are a number of retailers in the nearby village already supplying alcohol
4. I believe BP have expressed an interest in this site with the addition of a Marks and Spencer retail outlet so why have Shell applied for the license?
5. These opening times would pollute a quiet green belt village and attract unwanted visitors
6. This is far more suited to a town environment

I do not believe the volume of business for this type of retail outlet would be financially viable in a village environment and fear it is just a smokescreen for further development applications and therefore reiterate my strong objection.

Yours sincerely
Gill Fee

Sent from my iPad

Guildford Borough Council UNCLASSIFIED INTERNAL

Gillian & Paul Coleman

Millbrook - The Warren - East Horsley - Surrey KT24 5RH

Telephone: [REDACTED] Mobile: [REDACTED]

E-mail: [REDACTED] and [REDACTED]

Licensing – Mark Adams and Peter Muir,
Guildford Borough Council
Millmead House
Millmead,
Guildford GU2 4BB

30th August, 2015.



Dear Sirs,

Re: Objection to Shell UK Oil Products Application to Vary a Premises Licence Under Section 34 of the Licensing Act 2003 At East Horsley KT24

Our objection is based upon the following:

The premises are on Green Belt Land adjoining a Conservation Area and in a quiet Residential area. Selling alcohol after 11.00 pm frequently causes disruption in communities with an increase in anti-social behaviour, crime and disorder, and creates a public nuisance.

Public safety will be adversely affected by increased traffic using the site as a result of it seeking to sell alcohol all night. The site is on a dangerous bend in the A246, where accidents are already frequent when people are trying to enter or exit the site.

Yours faithfully,

[REDACTED]
Gillian and Paul Coleman



Peter Muir

From: Licensing Unit
Sent: 03 September 2015 08:01
To: Peter Muir
Cc: Mark Adams
Subject: FW: Attn: Mark Adams or Peter Muir. Re: Shell Horsley - application to vary premises license [UNC]

From: Gillian Eve [REDACTED]
Sent: 02 September 2015 17:48
To: Licensing Unit
Subject: Attn: Mark Adams or Peter Muir. Re: Shell Horsley - application to vary premises license

Dear Sir

I would like to object to Shell Oil Products' application to vary the premised license for the Shell service station in Guildford Road East Horsley, under Section 34 of the Licensing Act 2003.

I live at Greystones, Chalk Lane, East Horsley, Leatherhead, KT24 6TH, about half a mile from the service station which is the subject of this application.

I object on the following grounds:

1. Prevention of crime and disorder.

Although the application is to extend the hours for the sale of alcohol for consumption off the premises, it is likely that many people who want to buy alcohol late at night will then want to consume it nearby. Indeed the proposed extension to the licensing hours begins at the time the Duke of Wellington pub (just a few metres away) closes. It is highly likely that some clients of the pub who want to continue drinking when it closes would cross the road, buy alcohol at the service station (and perhaps a snack to go with it) and then drink it nearby.

East Horsley is a rural village and it is inappropriate to have a premise providing food and alcoholic drink 24 hours every day.

The steps to promote this licensing objective stated in the application will not mitigate these issues. There is no guarantee that staff training will prevent sale of alcohol to those already intoxicated because they may not feel able to refuse to serve if they feel threatened. Also because the alcohol will be consumed off the premises the CCTV will not be able to capture subsequent crime and disorder.

2. Public safety.

The service station is sited on a stretch of road between two sharp bends and any increase in traffic at night may lead to more accidents.

Since this site is not served by public transport at night, it could lead to an increase in driving whilst under the influence of alcohol, which would pose a further risk to public safety.

3. Prevention of public nuisance.

This service station is currently not open 24 hours. The proposed extended times for the sale of alcohol and refreshments will presumably lead to an extension to the opening hours of the service station. This will generate additional noise and light pollution and could also increase traffic around the area as it could become a "destination" for people wanting to buy alcohol and refreshments late at night. It could also lead to increased litter in the neighbourhood as people discard their bottles / food packaging after consumption.

Misuse of alcohol is a public nuisance, and any increase in the availability of alcohol is likely to contribute to misuse and thus to public nuisance.

The steps to promote this licensing objective stated in the application will not mitigate these issues.

4. Protection of children from harm.

The additional litter generated from local consumption of alcohol and snacks in the night (see 1. and 3. above) could include unfinished bottles of alcohol or broken bottles, which could cause harm to all members of the public but particularly children.

General Points

There is no demonstrable need for the 24 hour availability of food and alcoholic drink in this location. Horsley is a rural village that is generally quiet at night - the proposed changes to the license will change the character of this part of the village.

I believe the proposed extension to the license is likely to be a precursor to further planning applications for development on this site.

Yours faithfully

Gillian Eve

Guildford Borough Council UNCLASSIFIED EXTERNAL

Tanglewood
The Warren
East Horsley
Surrey KT24 5RH
31 August, 2015

Planning Department

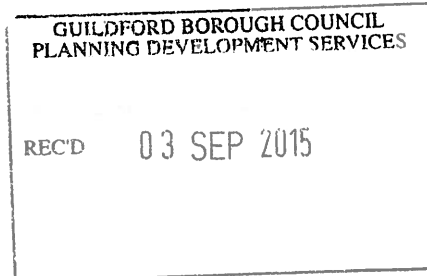
Guildford Borough Council

Millmead House

Guildford

Surrey GU2 4BB

Attn: Mr M. Adams/Mr P. Muir



Dear Sirs

APPLICATION 7/8/15 BY SHELL UK OIL PRODUCTS TO VARY A PREMISES LICENCE UNDER SECTION 34 OF THE LICENSING ACT 2003 TO OBTAIN CONSENT FOR THE SALE OF 24 HOURS A DAY, AND SALE OF REFRESHMENTS 23H00-5H00 AT SHELL GARAGE, EAST HORSLEY

I write to record my objection to the above application.

1. Public Nuisance

East Horsley is a semi-rural village in the heart of the Green Belt. The village is home to many families and young children. The garage itself adjoins a conservation area. Permitting the sale of alcohol all night in a quiet residential area risks turning the site into a magnet for anti-social behaviour, with resulting significant disruption to residents of adjoining areas, including The Warren. The proposed variation constitutes an unacceptable risk of public nuisance and potential disorder.

2. Public Safety

The site is close to a notorious ninety degree bend in the A246, which has been the scene of several accidents. Permitting the sale of alcohol 24 hours a day is likely to lead to a material increase in traffic entering and exiting the site, and thus risks adversely affecting public safety.

Yours faithfully



G.J. Teague



**Deepdene Ockham Road North
West Horsley Leatherhead
Surrey KT24 6NS**

Guildford Borough Council
Licensing Department
Millmead House, Millmead
GUILDFORD
GU2 4BB



20th August 2015

Dear Sirs

I refer to the application to vary a premises licence under Section 24 of the Licensing Act 2003 submitted by Shell Horsley for, inter alia, the extension of the hours for the sale of alcohol to 24 hours a day seven days a week and to provide late night refreshments from 23.00 to 5.00 daily.

I object to this application on the grounds of

1. public safety, in that the premises are on a hazardous part of the A246 and this would encourage additional traffic late at night also on the B2039 adjacent to a residential area;
2. prevention of public nuisance, in that patrons of the nearby public house may be encouraged to continue drinking with consequent problems for local residents and their properties;
3. prevention of crime and disorder, following on from 2 above;

The above points are even more relevant given the proposal that the neighbouring property to the Shell petrol station be used for 49 dwellings.

Yours faithfully

G L Clifton

Peter Muir

From: Licensing Unit
Sent: 03 September 2015 08:02
To: Peter Muir
Cc: Mark Adams
Subject: FW: For the attention of Mark Adams or Peter Muir re Shell Horsley - Application to vary a premises licence [UNC]

From: HARRY EVE [REDACTED]
Sent: 02 September 2015 17:49
To: Licensing Unit
Subject: For the attention of Mark Adams or Peter Muir re Shell Horsley - Application to vary a premises licence

Dear Sirs,

I have a number of concerns regarding this application to extend the hours for the sale of alcohol and refreshments.

1. Extending the opening hours will bring about a significant increase in light pollution at this location - and I consider that this will have adverse consequences for local biodiversity. I also support the concerns, regarding light pollution and additional noise, of those who live very close by.
2. The alcohol is to be consumed off the premises but there is no control over where this will take place. Consumption could well take place in an anti-social manner in the immediate neighbourhood and nearby roads requiring an increase in policing to prevent nuisance to residents.
3. Alcohol is not a necessity and increasing its availability, especially to passing drivers at a petrol station, makes no sense whatsoever as drink driving remains one of the greatest causes of serious accidents on our roads. To allow this variation would be irresponsible.
4. The A246 is not a major trunk road and does not need service areas with 24/7 opening times and so the extension of the hours for sale of refreshments is unnecessary. Any perceived benefit to consumers is far outweighed by the nuisance caused to local residents and damaging effects of light pollution.
5. I note that the application states "Extend the current footprint". If I interpret the plans correctly the intention is to incorporate the open area currently used for newspaper stands, etc into the inside of the building. I.e. an increase in the enclosed floorspace of the building. Could you give me the details of any planning application made in this respect ?

Yours faithfully

Harry Eve
Greystones
Chalk Lane
East Horsley
KT24 6TH

Peter Muir

From: Licensing Unit
Sent: 03 September 2015 16:56
To: Peter Muir
Subject: FW: Shell Horsley- application to vary a premises licence [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Corylus Bluefox [REDACTED]
Sent: 03 September 2015 16:49
To: Licensing Unit
Subject: Shell Horsley- application to vary a premises licence

Dear Sir or Madam,

I strongly object to this application for the following reasons:

- It could lead to alcohol-related anti-social behaviour in the neighbourhood.
- It will cause too much traffic and light/sound pollution in this quiet, rural village during the night.
- As a volunteer litter-picker, I would resent having to clear up even more litter in the surrounding area as a result of this variation being granted.

Yours faithfully,
Hazel Eve
Greystones,
Chalk Lane,
East Horsley,
KT24 6TH

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 25 August 2015 08:41
To: Mark Adams; Peter Muir
Subject: FW: Shell Horsley A246 Licensing application [UNC]

From: Helen Bayes [REDACTED]
Sent: 24 August 2015 17:26
To: Licensing Unit
Subject: Shell Horsley A246 Licensing application

Attn: Mark Adams / Peter Muir,

I am objecting to the application for extended hours sale of alcohol at the Shell garage on the A246 in East Horsley.

I'm objecting for the following reasons:

Prevention of Crime and Disorder

Sale of alcohol on a 24/7 basis at such a site is likely to lead to additional crime and disorder in the area.

Public Safety

Public safety will be jeopardised by the sale (and assumed consumption) of alcohol on a 24 hour basis at this site.

Sale of alcohol at this garage is also likely to lead to increased risk of major traffic accidents.

Prevention of Public Nuisance

Increased sale of alcohol at this location, at these times is likely to lead to increased public nuisance offences.

Regards,

Helen Bayes
24 The Ridings
East Horsley
KT24 5BN

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 19 August 2015 08:41
To: Peter Muir
Subject: FW: Objection to the 24/7 application for 24h alcohol sales at the Shell Petrol Station, East Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Helen Lewis [REDACTED]
Sent: 18 August 2015 23:25
To: Licensing Unit
Cc: Planning Enquiries
Subject: Objection to the 24/7 application for 24h alcohol sales at the Shell Petrol Station, East Horsley

Dear Sir Madam,

I am writing to object to Shell UK Oil Products application to vary a premises licence under Section 24 of the Licensing Act 2003.

It has come to my attention that the Shell petrol station on the junction of Ockham Road South and the A246 at East Horsley is currently starting a refurbishment to cater for 24h sale of alcohol. As I understand it from the conversations currently being held on Streetlife and other forums, this listed building on a greenbelt site is using a licensing application to circumvent proper planning application for 24h opening of the petrol station for fuel as well. **(Hence I am copying the planning dept as well)** I am hoping that there is no truth in what is being said, and trust that both departments copied here will correct me if I am misinformed.

However, if these allegations are true, I wish to state my objection to both a 24h licence to sell alcohol and an open-all-hours petrol station, which will lead to unacceptable increases in light and noise pollution and adversely affect other commercial businesses in East and West Horsley. As a quiet rural village, we have no need for these facilities, nor the increased noise, traffic and potential anti-social behaviour that could be resultant from granting this request.

And it is also irresponsible to allow yet more ways for people to burden the health service or their livers with more alcohol consumption!

I trust that you will do your bit to protect our environment and the lives of those therein, and not grant the 24h licence to sell alcohol from these premises.

Yours sincerely,
Mrs Helen Lewis
Beth House,
Norrels Drive

East Horsley
KT24 5DR

the site is in green belt, in a residential area, there will be a massive increase in light and noise pollution, there will be a detrimental effect on other commercial businesses in Horsley, and it encourages the sale of alcohol

Guildford Borough Council UNCLASSIFIED INTERNAL

**1 WELLINGTON COTTAGES
GUILDFORD ROAD
EAST HORSLEY
SURREY
KT24 6TG**

Ref: HD/TDS

20TH August 2015

Attention of Mr Mark Adams.
Guildford Borough Council.
Millmead House.
Millmead.
Guildford. Surrey. GU2 4BB



Dear Mr Adams,

Re: Objection to the Shell UK Oil Products Application to vary a premises licence under section 34 of the Licensing act 2003. (East Horsley).

I would like to object to the above application on the following basis.

I am an elderly resident in the area very close to the shell garage and my concern is that the sale of alcohol late at night will cause people to hang around the garage close to where I live and be disruptive.

I cannot understand why a garage is allowed to sell alcohol to people who are driving, surely with all of the drink driver campaigns going on urging us all not to drink and drive, it is insane for a garage to be selling alcohol.

I live in a very sleepy village and I feel that with the garage being open 24/7 this will change the outlook of the village.

There are plenty of other stores to purchase alcohol during normal trading hours and indeed a public house situated only a hundred yards or so from the garage, so perhaps the people looking to purchase alcohol might like to support the local pub and drink during licensing hours which as I understand it now is all day.

I am also concerned where these people will be drinking there purchases. We have a lovely field just opposite the garage and even closer to my home and I do feel that this field might be used as a hanging out point for youngsters who sadly I feel will not take away there rubbish and damage precious plants growing in this field.

I therefore object strongly to this application.

I thank you in advance for your time.

Yours faithfully,

Hellen Donald.



The Licensing Officer,
Guildford Borough Council,
Millmead House, Millmead,
Guildford, GU2 4BB

31st August 2015

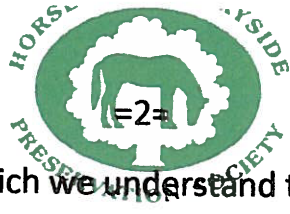
Ref: Application for extension of licensing hours; Shell Horsley,
Guildford Road, East Horsley KT24 6TA.

Statement of objection re the above application, on behalf of the Horsley
Countryside Preservation Society.

The Horsley Countryside Preservation Society is a local society with a membership of approximately 1400. The objects of the society include the conservation of the local countryside of the Horsleys, in all aspects. In our view, the whole content of the application, if granted, would have a detrimental impact on the area, both environmentally and socially.

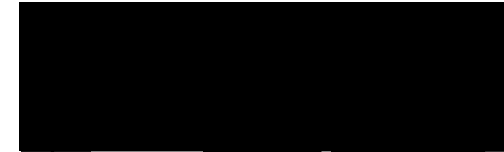
The main reasons for objection are:

1. **Public safety:** The encouragement of late night gatherings after normal closing hours; the encouragement of consumption of alcohol by drivers; the road junctions and access are dangerous at this point, also Ockham Roads North and South are country roads and not easy at night.
2. **Prevention of public nuisance, crime and disorder.** This would encourage late night drinking, with consequential noise, e.g. voices, slamming of car doors, revving of engines, and increased lighting from headlamps. Premises selling refreshments inevitably create problems of litter. The site is close to the village conservation area which includes Horsley Towers, the parish church and hall, and Limegrove Care Home and the area is primarily residential in character. In the past there have been instances of under-age gatherings, drinking in the village, with resultant disorder problems.



The services proposed (for which we understand there is little demand) would be likely to create some of the above issues and likely to produce more detrimental ones than beneficial.

The area is already well served by existing outlets, both off-licence and public houses and restaurants and it is our submission that this application should be refused.



Robert Agar,
Planning Secretary,
3, Linden Place,
East Horsley, Leatherhead.
KT24 6QB

1

20/8/15

OXFORD BOROUGH COUNCIL
LEARNING DEVELOPMENT SERVICES
REC'D 26 AUG 2015

SHELL UK OIL PRODUCTS HORSELEY
APPLICATION TO VARY A PREMISES
LICENCE UNDER SECTION 14 OF
THE LICENSING ACT 2003

Dear Sir, Regarding the above application I wish to object on grounds of public safety and prevention of a public nuisance.

The premises are on green belt land, adjoining a conservation area. Alcohol sales after 11pm often causes problems in communities, with a rise in antisocial behaviour + increased public nuisance.

(2)

The increased traffic using the site as a result of seeking to sell alcohol all night will badly affect public safety.

The site is on a dangerous bend on the A246, where there have been many accidents already when people enter + leave the site.

The application should, in my view, be rejected.

Yours sincerely

Cherry Tree Cottage
PINE WALK
EAST HORSLEY
KT24 5AG

[REDACTED]
(C. J. CAINE)

RECEIVED BY
ENVIRONMENTAL
HEALTH AND
SAFETY SERVICES
3 - SEP 2015
26 August 2015

*Barnthorns
Forest Road
East Horsley
Surrey KT24 5ES*
Tel: [REDACTED]
Email: [REDACTED]

RECEIVED BY
ENVIRONMENTAL
HEALTH AND
SAFETY SERVICES
3 - SEP 2015

Mark Adams and Peter Muir

Guildford Borough Council
Millmead House
Guildford
GU2 4BB

Dear Sirs

re Shell Horsley

Shell UK Oil Products Application to vary a Premises Licence under Section 34 of the Licencing Act 2003.

I have just heard that Shell have applied under the above Licensing Act to extend the sale of alcohol to 24hours. I strongly object to this for the following reasons:

- 1 Cars coming in and out allnight long will disturb the surrounding houses.
- 2 The premises is on the Green Belt adjacent to a conservation area
- 3 I imagine that the people wanting alcohol in the middle of the night could be noisy and aggressive

I urge you to reject this proposal.

Yours sincerely

[REDACTED]

Jan Garlick

Peter Muir

From: Licensing Unit
Sent: 25 August 2015 09:12
To: Peter Muir; Mark Adams
Subject: FW: Variation of licence Shell Garage East Horsley [UNC]

-----Original Message-----

From: [REDACTED]
Sent: 25 August 2015 09:10
To: Licensing Unit
Subject: Variation of licence Shell Garage East Horsley

I wish to object to the variation to Premises Licence of Shell UK Oil Producers, East Horsley, under section 30 of the Licensing Act 2003.

The garage is at a busy road junction on a bend of the A246, adjacent to Thatchers Hotel and opposite the Duke of Wellington public house. As weddings take place at Thatchers and nearby Horsley Towers I am concerned that the variation in hours will result in youngsters congregating to continue drinking resulting in a public nuisance and disorder for nearby residential areas and the village.

Jane Lazenby

Sent from my iPad

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 19 August 2015 10:42
To: Peter Muir
Subject: FW: Objection to application by Shell Uk [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Jean Bruton [REDACTED]
Sent: 19 August 2015 10:40
To: Licensing Unit
Subject: Objection to application by Shell Uk

I am objecting to the application by shell UK concerning the garage on A246 at East Horsley .

If granted this will cause additional noise, light pollution in a residential area within the Metropolitan Green Belt.

The garage adjoins a conservation area, ordinary homes and the Thatchers Hotel.

There is no need for this facility -there is already adequate provision from existing businesses.

The proposal, if allowed, will damage the peace and tranquillity of the area.

Access to the garage is hazardous- traffic attempting to turn right on to the A346 already finds it difficult.

In short this application offers no benefit to the area only damage .

Jean Bruton

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 19 August 2015 09:00
To: Peter Muir
Subject: FW: Licensing Shell Horsley [UNC]

-----Original Message-----

From: Jenhc [REDACTED]
Sent: 19 August 2015 08:56
To: Licensing Unit
Subject: Licensing Shell Horsley

Mark Adams/ Peter Muir Licensing officers Guildford Borough Council Licensing Department
Millmead House, Millmead, Guildford GU2 4BB

I would like to place an objection to the Shell UK Oil Products application to vary a premises licence under Section 24 of the Licensing Act 2003. The reason I am disturbed by this extension for 24/7 sale of alcohol is that the premises are in a quiet residential area of green belt land, and offering alcohol sale after 11pm can cause disruption in communities. I am one of the volunteers at the Nomad theatre and we are aware of local neighbours concerns, we have to keep noise levels etc down after show parties and sometimes it is not an easy task.

Jennie Hamel-Cooke
27 Long Reach
West Horsley

Guildford Borough Council UNCLASSIFIED INTERNAL

11 The Ridings
East Horsley
Leatherhead
Surrey KT24 5BN
25Aug 2015



Guildford Borough Council
Millmead House
Millmead
Guildford GU2 4BB

Dear Sirs,

OBJECTION TO SALE OF ALCOHOL LICENCE NO GUPLA0201 VARIATION

I wish to object most strongly to the application by Shell UK to extend the hours they are licensed to sell alcohol at Horsley Towers Petrol Station.

The provision of 24 hrs retail premises covering the sale of alcohol will introduce gross invasion and increase of pollution and nuisance from the extra extended hours lighting, traffic, noise and litter, to the village community in general and local residents in particular, with the village facilities and residents normally dormant from 11pm. These nuisances will be especially impinging on all residents within 100 - 200m. Totally unacceptable.

Further, the existing arrangements already cause nuisance and litter without such problems being added to. We already have a problem with off duty staff from the Hotel at Horsley Towers walking through the Churchyard, buying beer in cans at the filling station and coming back and sitting in the Churchyard Gazebo or on the seats in the Churchyard drinking and leaving the cans laying around. These cans are tidied up on a weekly basis. Some are thrown in the hedges which are almost impossible to retrieve. Why these people can not use the fine facilities at the Duke of Wellington public house adjacent the petrol station is not understandable and only shows disrespect to the village and local businesses. They are a nuisance.

I might add other objections and reasons for not granting the extension. There is no call in our quiet local community or local area for this facility. Such a facility will be totally out of character for our village and the green belt around. There are many such outlets already in existence in the adjacent urban areas which satisfy any such need and from where any such demand stems.

As well as the pollution and nuisance that will positively arise from the flood lighting during the whole night, the extra noise, traffic and rubbish activities, there is of course increased risk of rowdyism, drunken driving, boy racers, anti-social behaviour, etc etc, affecting local residents asleep in adjacent houses, including the 2 old people's homes 100m away.

Please reject this application and prevent all the pollutions and nuisances to the village when it is dark and people are asleep. Please don't change the character of our village.

Yours Faithfully


J L Franklin

Field Cottage, Bluebell Lane, East Horsley KT24 6RH

██████████
Guildford Borough Council,

17 August 2015

Premises Licensing Authority

Millmead, Guildford GU2 4BB

Concerning Shell UK Oil Products L^{td}

at Shell Horsley, East Horsley KT24 6TA

Ref: Extensions to hours for sale of ALCOHOL on
this site — their request of 7 August 2015

Dear Sirs,

I fully support the objections made by
Mr Philip Markley to their application
in his letter to you of 14 August 2015.
I live nearby.

Yours faithfully

██████████
J M LICKLEY



Broughton, Norrels Drive, East Horsley, Surrey, KT24 5DR

19th August 2015



The Licencing Officer
Guildford Borough Council
Millmead
Guildford

Dear Sir,

Shell Oil Products Ltd, A 246 at East Horsley

I understand that the owners of the above Shell petrol station have applied for a variation of a licence under section 34 of the Licencing Act 2003 which would allow them inter alia to extend their hours for the sale of alcohol to 24 hours per day and 7 days per week and to provide late night refreshments until 5:00am every day. I would ask you to reject this application on the following grounds:

1. Some years ago politicians were persuaded that 24 hour availability of alcohol would reduce binge drinking. How wrong they were. Such availability will simply encourage further alcohol-fuelled anti-social behaviour and violence.
2. Alcohol is already available at the adjacent hotel and at the Duke of Wellington pub across the road. Thus the area could easily become an all-night drinking hot spot close to homes in Ockham Road South, Chalk Lane and the retirement/sheltered accommodation of St Martins Court
3. The petrol station is on a sharp bend on the busy A 246. The provision of all-hours alcohol licence could quickly turn this into an accident black-spot zone.

For these reasons I would press you to reject this application.

Yours faithfully


John P Burge

Peter Muir

From: Licensing Unit
Sent: 24 August 2015 08:49
To: Peter Muir
Subject: FW: Objections to Shell Horsley Application to extend the sale of alcohol [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: John & Angela Goldsmith [REDACTED]
Sent: 23 August 2015 18:16
To: Licensing Unit
Cc: [REDACTED]
Subject: Objections to Shell Horsley Application to extend the sale of alcohol

For attention Mark Adams/Peter Muir

We object most strongly to Shell UK Oil Products Application to vary a premises licence under section 34 of the Licensing Act 2003.

We were very shocked that the Shell Garage in Horsley has applied to sell alcoholic drinks 24/7. There are adequate outlets in Horsley for the sale of alcoholic drinks. To provide a new outlet right on the A246 would inevitably lead to an increase in driving over the limit and an increase in accidents on the road.

The increased noise and light would also be unacceptable to nearby residents continuing every night every week throughout the year.

The present Shell fuel outlet provides an essential service as there are no petrol stations elsewhere all the way to Guildford.

John Goldsmith

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Kate Lloyd [REDACTED]
Sent: 29 August 2015 20:17
To: Licensing Unit
Subject: Sale of alcohol in Shell garage Horsley

Subject: 24/7 sale of alcohol in East Horsley
Date: Friday 28th August

Dear Mark Adams/ Peter Muir,

I am writing to object to the Shell UK Oil Products application to vary a premises licence under section 34 of the licensing act 2003.

I am a resident of East Horsley [Fielders Lodge, KT24 5AN] and object to the application because there is no need for round the clock sale of alcohol. East Horsley already has plenty of places for people to buy alcohol via pubs, and an off licence. As well as being unnecessary this is positively harmful.

It would be very bad to encourage more alcohol consumption especially since we all know that the health dangers are very significant and they are putting increasing demands on the NHS, which is already severely stretched.

A garage on a major road strikes me as a particularly undesirable and unwise location for any alcohol sale and the opportunities to buy alcohol after pubs/shops etc are closed makes no sense and could be dangerous as drivers will probably be the main purchasers . It will also create more noise and pollution if people are encouraged to drive to the garage outside of the usual hours when alcohol is available for purchase.

For these reasons I am vehemently opposed to this unnecessary and harmful proposal.
Yours sincerely,

[REDACTED]

[REDACTED]

Peter Muir

From: Kath Frackiewicz [REDACTED]
Sent: 31 August 2015 13:33
To: Licensing Unit
Subject: Shell Garage at East Horsley: Variation of Licence to Sell Alcohol 24/7

For the attention of the Licensing Officer

Variation of Premises Licence at Shell Garage, East Horsley

For the Attention of Mark Adams / Peter Muir

Dear Sirs

I write to object to the Shell UK Oil Products Ltd application to vary a premises licence under Section 34 of The Licensing Act 2003 for the premises at Shell Horsley, Guildford Road, East Horsley, Leatherhead, Surrey, KT24 6TA.

I am a resident of East Horsley and **object strongly** to this application and the provisions therein of (a) extending the hours for the sale of alcohol to 24/7, (b) adding the provision of late night refreshment 24/7 and (c) removing licence conditions which will no longer be relevant should the extension of alcohol hours be granted.

There is absolutely no need to have alcohol available for purchase in East Horsley on a 24 hours per day, seven days per week basis. East Horsley remains a village and offers plenty of opportunity for people to buy alcohol via pubs, off-licensed shops and other retailers at sensible times of the day. Allowing such a change would, in my opinion, provide a magnet for additional and undesirable traffic and noise at night in a quiet and rural area, especially with houses in close proximity and with the likelihood of new homes being built close to the garage.

Such extended times for purchasing alcohol would probably also increase traffic coming through East Horsley along the B2039 in order to reach this all night alcohol facility. I simply cannot understand the need to provide an opportunity for people to purchase alcohol overnight!

Furthermore this garage is on a major road [A246] and the opportunities to buy alcohol after pubs/shops etc are closed makes no sense and is arguably dangerous as drivers will be the main purchasers.

This proposal is not in the interests of the local community and must not be imposed on the residents of East Horsley.

Yours sincerely,

Kath Frackiewicz

Address: Camelot, Pennymead Drive, East Horsley, Leatherhead, Surrey, KT24 5AH

Peter Muir

From: Licensing Unit
Sent: 25 August 2015 08:41
To: Peter Muir; Mark Adams
Subject: FW: OBJECTING TO SHELL UK OIL PRODUCTS APPLICATION TO VARY A PREMISES LICENCE UNDER SECTION 34 OF THE LICENSING ACT 2003. [UNC]

-----Original Message-----

From: Kellie Smitheman [REDACTED]
Sent: 24 August 2015 18:50
To: Licensing Unit
Subject: OBJECTING TO SHELL UK OIL PRODUCTS APPLICATION TO VARY A PREMISES LICENCE UNDER SECTION 34 OF THE LICENSING ACT 2003.

Dear Sir/Madam

I have been resident in Horsley for over twenty years and wish to object to the extension of trading hours at the Shell garage on A246 to become 24 hours with 24 hour alcohol sales.

We currently are well served with outlets selling alcohol and petrol and there is no obvious need to extend trading hours (the petrol station is NOT currently open 24 hours) or alcohol trading either.

The premises are in green belt, opposite an open piece of Common land that is a conservation area, with houses all around.

The Shell garage added a considerable amount of traffic, noise and light pollution when it was built. The location on a double bend, with a number of road and hotel accesses is also not ideal. It is especially dangerous for walkers, parents with prams or young children, the elderly and cyclists. I frequently walk and cycle on this stretch of road and it is extremely dangerous to navigate even in daylight. Residents of the neighbouring Horsley Towers are often on foot, elderly residents of the nearby residential homes are also, as are walkers and commuters who arrive at Horsley station and walk up to the roads leading onto the North Downs via this route. Since the Olympics the area has seen a huge rise in road cyclists, often in large groups, further adding to passing traffic. All in all, a considerably difficult and busy bend to be going in or out of the Shell Garage at the best of times.

The houses nearby already suffer more than they should with road noise caused by the Shell Garage, despite being in the green belt. A friend who lives in a house backing onto the Greenbelt opposite the Shell Garage says that it is difficult to sleep before 11pm due to traffic noise of people coming and going and manoeuvring the difficult bends. If 24 hour trading and 24 hours alcohol sales are introduced, the noise will impact greatly on this Greenbelt area and anti-social behaviour will cause a public nuisance as noise will increase as customers congregate on the site after hours.

We are served by various outlets that serve our 18+ community well. We can go to bed at night knowing that if our young people are out after pub closing, they are not drinking on the streets. A 24hr opening and sale of alcohol will change this situation and add to drinking & driving on a dangerous stretch of road. To avoid further increase in accidents on this bend of the A246 and to protect the safety of vulnerable young people in the village, this application should not go ahead.

With sincere thanks for your consideration of my objections.
Yours sincerely

Kellie Smitheman

White Oaks
KT24 5 DE

Guildford Borough Council UNCLASSIFIED INTERNAL

**Deepdene Ockham Road North
West Horsley Leatherhead
Surrey KT24 6NS**



Guildford Borough Council
Licensing Department
Millmead House, Millmead
GUILDFORD
GU2 4BB

20th August 2015

Dear Sirs

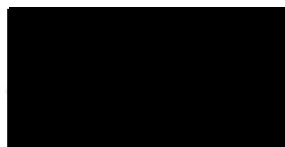
I refer to the application to vary a premises licence under Section 24 of the Licensing Act 2003 submitted by Shell Horsley for, inter alia, the extension of the hours for the sale of alcohol to 24 hours a day seven days a week and to provide late night refreshments from 23.00 to 5.00 daily.

I object to this application on the grounds of

1. public safety, in that the premises are on a hazardous part of the A246 and this would encourage additional traffic late at night also on the B2039 adjacent to a residential area;
2. prevention of public nuisance, in that patrons of the nearby public house may be encouraged to continue drinking with consequent problems for local residents and their properties;
3. prevention of crime and disorder, following on from 2 above;

The above points are even more relevant given the proposal that the neighbouring property to the Shell petrol station be used for 49 dwellings.

Yours faithfully



K I Clifton

Peter Muir

From: Licensing Unit
Sent: 24 August 2015 08:48
To: Peter Muir
Subject: FW: Shell UK sale of alcohol in Horsley. [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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-----Original Message-----

From: Salter, Kieran [REDACTED]
Sent: 23 August 2015 17:23
To: Licensing Unit
Subject: Shell UK sale of alcohol in Horsley.

FAO Mark Adams / Peter Muir

I am writing to object to Shell UK Oil Products application to vary a premises licence under section 34 of the Licensing Act 2003.

I have lived in the villages of Horsley since 1990 and have noticed many changes in that period, some good and some bad.

What has stood out has been the rise in anti social behaviour, much of it fuelled by alcoholic consumption.

The licensing of yet another venue for the purchase of alcohol and through the night will absolutely see an exponential increase in crime and disorder.

The location of the venue on the busiest junction in Horsley with cars travelling round that corner at speed raises the real prospect of incidents with the inevitable increase of intoxicated pedestrians refuelling.

I myself have been confronted on a couple of occasions by fully fuelled individuals exiting the pub over the road at closing time. I accept this as not ideal but inevitable. However I resent that it has happened to my wife. That such people could easily refuel at the garage beggars scares me as regards the safety of my family , especially my children given how close we live.

Finally I am shocked that the company could be 'rewarded' in any way after such an appalling level of customer service over so many years.

The garage has operated trading hours for many years on an if it suits basis. To now grant any sort of extension as such seems quite shocking.

Kieran Salter
Wood house Eaves
The Warren
East Horsley.

Sent from my iPhone

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Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Denise [REDACTED]
Sent: 31 August 2015 15:28
To: Licensing Unit
Subject: Shell Garage - Horsley

Dear Sirs

I am writing to lodge a formal objection to the proposal by Shell UK Oil Products under Section 24 of the Licensing Act 2003 to sell alcohol and to stay open for 24 hours a day.

I have notified the Council previously that there has been anti-social behavior in the area between the A246 and Bishopsmead Parade on Ockham Road South with youths leaving the Duke and Wellington and urinating in the graveyard of St. Martins Church. This is in full view and shows no respect for the deceased or the living. Making alcohol available for 24 hours in the same location will only exacerbate the situation. There is absolutely no reason why a 24 hour alcohol licence should be available on a major road and there are sufficient retailers in the area and its hinterland where individuals can purchase goods, including alcohol, during reasonable hours. Anybody needing to shop during the night needs to develop their organisation skills especially as Tesco is open 24 hours. The wants (not needs) of a tiny minority should not be given priority over the hugely detrimental effect this would have on others.

I am also concerned about the notion of a 24 hour alcohol licence since that would indicate that permission will be given under planning laws for this garage to stay open all night. I do not know the occupants of the gatehouse adjoining the garage but it will be a major problem for them. There is bound to be light pollution and a great deal of noise with car doors banging all night and individuals need their sleep. Shell does not need to earn a few more bucks at the huge mental and physical detriment of the occupants of the gatehouse. This house has been in that location since the early 1800s and until a few years ago the Shell garage was nothing but a wooden shack. Even when the big boys got hold of the site the Council quite rightly put restrictions on its use so as to give some respite to the occupants, as well as insisting that a Lovelace design was adhered to. I have seen no planning notices for the works that are currently being undertaken (although the area is a listed site) and I would object to any changes to opening hours if I see one. If there is a demand for 24 hour opening (which I doubt) these people would not be local and therefore it cannot be argued that it is meeting a local need. Budgens is open until 10pm for locals and I doubt the old ladies in St Martins and Limegrove will be popping out to the garage for a bottle of gin at 2am.

I am not anti-business but humanity has to be shown to people who would suffer a great deal if a licence is permitted to sell goods for 24 hours a day. This garage is unusual in that it is directly joined to a house which was there a long time before the garage was.

Yours faithfully
Lady Denise Gill

Peter Muir

From: Licensing Unit
Sent: 19 August 2015 08:39
To: Peter Muir
Subject: FW: Application to vary the premises licence at Shell Garage, East Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Lesley Noble [REDACTED]
Sent: 18 August 2015 17:33
To: Licensing Unit
Subject: Application to vary the premises licence at Shell Garage, East Horsley

I am emailing you in connection with the above application (for which I could find no reference number) to vary the premises licence at the Shell Garage, Guildford Road, East Horsley to allow alcohol sales 24 hours a day and refreshments overnight.

I object to this application for the following reasons:

- the Shell Garage is in a predominantly residential area (the Hotel next door is also planned to be redeveloped to provide around 50 homes, some of them specifically for older residents) and the increase in noise and light overnight will be detrimental to the well-being of its neighbours
- that selling alcohol beyond the current licensed hours of 8am to 11pm (10am to 10.30pm on Sundays) is unnecessary and likely to encourage antisocial activity in the area (which includes a wildflower meadow open space), as well as illegal behaviour if customers who drive to the site consume their purchases before finishing their journey
- that neighbouring businesses, in particular the public house next door, will be open to unfair competition as they have limited opening hours
- that the sale of takeaway foods will lead to an increase in litter in the immediate area and along the roadsides in either direction, as sadly the provision of litter bins does not ensure their use, and takeaway food wrappers appear to make up a large proportion of litter discarded from passing cars

I trust that my views and those of other local residents will be fully taken into account in the consideration of this application.

Mrs Lesley Noble
Winterfold, Norrels Drive, East Horsley, Surrey, KT24 5DR

Please respond to this email to confirm that it has been received.

Guildford Borough Council UNCLASSIFIED INTERNAL

Shell UK Oil Products Application Extension to Alcohol Sales

To: Mark Adams and Peter Muir
Guildford Licensing Department

From: Mrs Linda Fuller
Bishopsgate Lodge
Ockham Road South
East Horsley, KT24 6DT

I am replying to the application that has been made by Shell UK Oil Products for an extension to the existing licence to 24 hours per day and a late-night licence from 11.00pm to 05.00am.

This garage is sited on the A246 in the 'Green Belt' area of East Horsley, with the property next door being in the East Horsley Conservation Area. I believe that Shell are in breach of the NPPF by showing 'no exceptional' circumstances for the Green Belt area.

Shell has stated: it takes its responsibilities regarding the sale of alcohol very seriously. A robust and thorough due diligence process exists to make sure all site staff are trained and can retail alcohol safely and legally. This site is 'Franchised' by Shell, so they have no say over the staff that are employed. The staff that are working in the garage find difficulty in speaking and understanding English.

The level of Crime in the East Horsley area has risen over the past year, as the police statistics will show. The majority of people who would come to this site in the depths of the night or early morning are normally those who do not wish to be noticed or to carry out something when people are at their most vulnerable, asleep. Crime statistics prove this.

Drink Driving - this seems to be overlooked – they will come in driving, purchase some alcohol, if they are in such a hurry to have it at 01.00am in the morning, I would then expect them to drink it. On average 3,000 people are killed or seriously injured each year in drink and drive collisions. The reason they are coming to the garage in the first place would be for fuel, so they are not going to walk away leaving the vehicle there. Why would 'The Licensing Authority' wish to make it so easy for people to Drink & Drive?

This puts a very high risk on Public Safety for the area. The garage is situated on the A246 in the middle of the complex z bend, just passed the junction to Ockham Road South. It already takes some time to get out of the garage forecourt, if someone has stopped to buy alcohol and to partake of it, then their judgement of speed and distance is poor, their reactions slower and they will have a reduced field of vision. Put together it puts the – Public Safety- at high risk.

Concern for 'Public Nuisance' – the opening of these hours will encourage partygoers, heavy good vehicles to come to the site, long distance lorries looking for a place to stay before they get back on the M25. The noise commensurate with this activity sits in the area of public nuisance, an act that is illegal because it interferes with the rights of the public generally.

There is already 2 x 24 hour service stations that sell alcohol on a 24 hour basis within 3 miles of this site, M25 Cobham Services and Bookham Service Station.

Overall:

- Drink and Driving;
- Public Safety;
- Public Nuisance;
- Increase in Crime;
- Green Belt area – in breach of NPPF.

This is a village and its inhabitants chose to live here due to the community, public safety for people to move around and the rural aspect. If they wanted to live near an area of high activity and facilities, then they would have chosen Guildford town area.

By allowing Shell, which is an oil company and not a retail organisation, to override these points and to totally change the footfall of the area would be irresponsible and putting lives at risk.

Kind regards

Linda Fuller

Peter Muir

From: Licensing Unit
Sent: 28 August 2015 08:58
To: Peter Muir; Mark Adams
Subject: FW: Shell Oil Products Lincensing Application [UNC]

-----Original Message-----

From: [REDACTED]
Sent: 27 August 2015 19:11
To: Licensing Unit
Subject: Shell Oil Products Lincensing Application

> FAO: GBC, Peter Muir, Mark Adams

>

> Sirs,

>

> I wish to object to the following application:

> Shell Oil Products Application to vary a premises licence under section 34 to the Licensing Act 2003.

>

> In my view, granting this licence would result in late night inebriated disorder and public nuisance with an increased incidence of crime. Please reject this application.

>

> Sincerely,

> Lindsay C. Logan

>

> Grey Tiles

> High Park Avenue

> East Horsley

> KT24 5DD

>

> Sent from my iPad

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 04 September 2015 10:14
To: Peter Muir
Subject: FW: Objection to shell petrol station horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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-----Original Message-----

From: Lorraine [REDACTED]
Sent: 04 September 2015 10:11
To: Licensing Unit
Subject: Objection to shell petrol station horsley

F.A.O. Mark Adams,
Please accept my objection to the sale of alcohol at Horsley petrol station twenty four seven on the following grounds, Preventing a public nuisance ,public safety and preventing crime and disorder by people consuming alcohol on a twenty four seven basis.
Kind Regards
Lorraine Elliott

Sent from my iPad

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: M Trower [REDACTED]
Sent: 31 August 2015 20:19
To: Licensing Unit
Subject: Objection to application re Shell garage East Horsley

21 Overbrook
West Horsley
Leatherhead
Surrey
KT24 6BH
31st August 2015

Licensing Officers
Guildford Borough Council
Millmead
Guildford
GU2 4BB

Dear Sirs,

I am wring to object to the proposed application from Shell Petrol Station Guildford Road East Horsley KT24 6TA to vary a premises licence under Section 24 of the Licensing Act 2003 to allow the sale of alcohol and refreshments on a 24 hours a day, 7 days a week basis.

This site is in a quiet residential village in the green belt and an increase in the opening hours of the garage will result in a massive increase in light pollution, extra traffic and an increase in anti social behaviour in that area. It will also have a detrimental effect on established business in the village through abstraction of sales. There is no need for either petrol or alcohol to be available on a 24/7 basis in the village – both can be purchased at more usual hours.

I therefore object to the proposed change in the licensing application for these premises.

Yours faithfully,

M Trower

M Trower, Mr.



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Peter Muir

From: Licensing Unit
Sent: 19 August 2015 08:40
To: Peter Muir
Subject: FW: Application by Shell UK regarding the petrol station/shop on the A246 at East Horsley (attn Mark Adams/Peter Muir) [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Mike Bruton [REDACTED]
Sent: 18 August 2015 21:05
To: Licensing Unit
Cc: Sir Paul Beresford MP; David Reeve; Councillor Bill Barker
Subject: Application by Shell UK regarding the petrol station/shop on the A246 at East Horsley (attn Mark Adams/Peter Muir)

Dear Guildford Licensing,

I wish to OBJECT to the application by Shell UK , regarding the above location, to vary a premises licence under Section 34 of the Licensing Act 2003.

In detail I am opposed to

- a. Extending the licensing hours for the sale of alcohol to 24/7
- b. Providing refreshment 23.00 to 05.00 7 days per week
- c. Extending the current footprint/internal layout of the shop
- d. Removing conditions which will no longer be relevant should the extension of hours to sell alcohol be permitted.

(I gather that the current opening hours for the garage/shop are - Mon to Sat: 0700-22.00; Sun/Bank Holidays – 0900-20.00)

The reasons for my objections are:

- a. The garage is in a residential area and within the Metropolitan Green Belt. Additional noise/light pollution will damage the residential area and degrade the Green Belt. Homes 'side on' to the site.
- b. The access to the garage is on a very busy/fast A246 and on a bend. From my own experience it is difficult to leave the petrol station and turn right towards Guildford on the A246.

c.The garage adjoins a Conservation area.

d. GBC licensing turned down an extension to hours/outside activity at adjacent Horsley Towers on the grounds of noise/interference with the tranquility of the area. There are some similarities with the Shell application (i.e. adverse impact on the adjacent residential area).

e. Adverse impact on guests/staff at the adjoining Thatchers Hotel. Staff accommodation 'sides on' very close to the garage.

Yours sincerely,

Michael Bruton

'Hadlands', High Park Avenue, East Horsley, Leatherhead, KT245DB

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 25 August 2015 08:42
To: Mark Adams; Peter Muir
Subject: FW: Shell Horsley alcohol 24/7 [UNC]

From: Michael Gibbs [REDACTED]
Sent: 24 August 2015 16:59
To: Licensing Unit
Subject: Shell Horsley alcohol 24/7

Application to vary a premises licence by Shell UK oil products at Horsley Towers service station, East Horsley.

I wish to register my objection to the proposal to allow the sale of alcohol to 24 hours a day, and to provide refreshments during the night from 23:00 – 5:00 hours.

This is a relatively quiet, rural area surrounded by green belt land. Local residents have expressed little desire for these extended facilities. The likelihood will be an increase of noise and light pollution, and a distinct possibility of disruptive behaviour and/or criminal activity generated by the availability of drinks. There is a risk that the site will become a rendezvous for undesirable characters and activities to foregather. The premises are situated at a dangerous bend on the A246 and the additional traffic at this danger spot is likely to generate a higher risk of serious accidents and injury. Public safety should be a major concern when consideration is given to this request.

It is in any case a source of some amazement to me that the licensing authorities allow the purchase of alcohol at petrol service stations at all, given that other authorities are urging us all with stiff penalties not to “drink and drive”.

This is not a good idea.

I hope you and your committee will give the application the rejection it deserves.

Yours faithfully,

Michael Gibbs
(East Horsley resident for 53 years).

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Michelle Sharland [REDACTED]
Sent: 31 August 2015 20:24
To: Licensing Unit
Subject: Objection to Shell garage Easy Horsley

To whom it may concern

Please accept my objection to the application by the Shell UK oil products application to vary a premise license under section 34 of the licensing act 2003.

As a Horsley resident, I have concerns about alcohol being available 24hrs at the Shell garage. This will encourage anti-social behaviour and potentially other social issues which we do not currently have and would be detrimental to people's welfare and possibly safety.

Thank you for receiving my objection.

Kind regards
Michelle

Michelle Sharland

Michelle Germiquet Occupational Therapy Ltd
Occupational Therapy for Children
[REDACTED]

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Guildford Borough Council
Millmead House
Millmead
Guildford
Surrey GU2 4BB

Felday
Oakwood Drive
East Horsley
Leatherhead
Surrey KT24 6QF

Licences & Permits

25th August 2015

Dear Sir / Madam

Application by Shell UK Oil Products

Shell Horsley, Guildford Road, East Horsley

Shell UK have applied to extend their license to sell alcohol at the above premises to 24 hours per day, seven days per week; they also wish to sell refreshments.

We object to these proposals on several grounds.

- The premises lie in quiet green belt land adjacent to a number of residential premises, and also to a commercial hotel, all of whom would suffer significantly through the night from the substantial nuisances generated by such a proposal in respect particularly of noise, light pollution, and the typical criminal and anti-social behaviour associated with consumption of alcohol
- The increase in traffic at dead of night when residents are attempting to sleep
- The adverse commercial effect on the adjacent public house, and the hotel ...
- and which already serve alcohol usually until 11 pm, providing sufficient for community needs
- With limited public transport available in this particular area of the village during the evenings, this proposal will encourage cars and motor bikes, and (particularly) youths from travelling or marching up Ockley Road South towards Horsley Station, thus spreading the nuisance well into the centre of the village.
- Increasing the potential for dangerous driving whilst under the influence of alcohol

We urge you to dismiss this application.

Yours sincerely

Sent by e-mail on behalf of

Mr & Mrs M Dickins

████████████████████

████████████████████

Peter Muir

From: Licensing Unit
Sent: 25 August 2015 08:43
To: Mark Adams; Peter Muir
Subject: FW: Shell Horsley Application to sell liquor [UNC]

From: Rushby [REDACTED]
Sent: 24 August 2015 15:30
To: Licensing Unit
Subject: Shell Horsley Application to sell liquor

For the attention Mark Adams and Peter Muir, Licensing Department Guildford Borough Council

I wish to object to the application by Shell UK for a licence to sell alcohol 24 hours per day at the Horsley Service Station.

Prevention of Crime and Disorder

It is well known that late night drinking can cause noise, affray and general disturbance to local residents. This is a quiet area after 11.00 pm at nights and late night drinking by adults, especially youths, will cause unnecessary upset to local people

Public Safety and Nuisance

It is highly likely that those buying alcohol at these hours are “topping up” and probably driving at near or over the drink drive limit, the station is located on a dangerous bend in a 30 mph area with residential properties, a hotel and an public house adjacent to the site. If a traffic count has been taken these figures should be made available for scrutiny. The sale of drink and take away food creates litter and vermin if not carefully controlled.. This service station is there for the sale of petroleum products only and should remain that way.

Mike Rushby
Hopgarden Cottage
Glendene Avenue
East Horsley KT24 5AY

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 24 August 2015 13:01
To: Peter Muir
Subject: FW: Sale of Alcohol at Shell Garage East Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: J & T Kettle [REDACTED]
Sent: 24 August 2015 12:44
To: Licensing Unit
Subject: Sale of Alcohol at Shell Garage East Horsley

For Attention of: Mark Adams/Peter Muir

Dear Sirs,

We wish to object to the application by Shell to Extend the sale of alcohol at their Horsley station to 24 hours per day.

We see no need to allow this extension which could lead to Crime and Disorder and Public Nuisance in a residential area.

The existing restrictions on hours should remain or be curtailed as there are perfectly adequate local outlets from which consumers can purchase their requirements.

Please note our objection

Yours sincerely

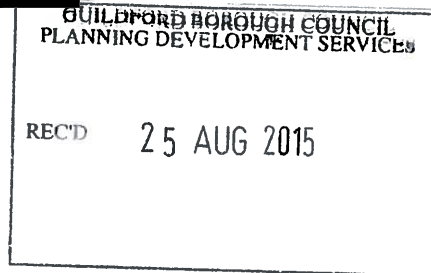
Mr and Mrs J. Kettle

Guildford Borough Council UNCLASSIFIED INTERNAL

**CORNER COTTAGE
HIGH PARK AVENUE
EAST HORSLEY
SURREY KT24 5DD**

[REDACTED]

The Guildford Borough Council
Millmead House
Millmead
GUIDFORD
Surrey
GU2 4BB



22 August 2015

Dear Sirs,

**SHELL HORSLEY APPLICATION ON THE 7th AUGUST 2015 TO THE
COUNCIL TO EXTEND THE SALE OF ALCOHOL TO 24 HOURS PER DAY**

We live within a mile of the Shell Garage at East Horsley.

We strongly object to the above Application by Shell UK Oil Products to vary the Premises License under Section 34 of the Licensing Act of 2003, in respect of their garage at East Horsley, for the following reasons:-

1. That as the garage is on Green Belt land and in a residential area, it would be Highly inappropriate to grant the Application.
2. That it there would be a real risk of drunken drivers adjacent to a busy road intersection.
3. That there would be a massive, and quite inappropriate, increase in noise and light pollution.
4. There is a wine and spirits shop already in Horsley/Ockham Road North area, which is open for very reasonable hours, as well as two grocers selling alcohol.

Yours sincerely,

[REDACTED]

P G F Leader

Mrs. M T Leader

[REDACTED]

Peter Muir

From: Licensing Unit
Sent: 19 August 2015 08:40
To: Peter Muir
Subject: FW: Shell garage, Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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Guildford
Borough
Council
<http://www.guildford.gov.uk>

-----Original Message-----

From: Sally And Rob Robinson [REDACTED]
Sent: 18 August 2015 17:44
To: Licensing Unit
Subject: Shell garage, Horsley

I have today received information that it is proposed that the shell garage sell alcohol 24hours per day, and "refreshments"from 11 o'clock at night until 5am. What addled headed fool thought of this?

There are relatively few residents who live within walking distance of the garage, a very large proportion of whom are elderly. This means customers would have to drive there to buy alcohol. Therefore the only customers for alcohol in the middle of the night would be those poor souls who, so desperate for a drink, will get in a car to buy it, probably having had too much already.

Ockham road south is very narrow and impossible to widen, it cannot take the volume of traffic it has now, without the possibility of much more. One takes one's life in one's hand just trying to cross it on foot. The junction with Ockham road south and the A246 is a nightmare to negotiate either by car or afoot. One sees the elderly trying to cross these roads all the time.

These plans would have a great detrimental effect on local businesses, not least the duke of Wellington public house, which has been there much longer than the garage.

The shell garage already has a premises licence to sell alcohol, so I strongly object to this licence being varied.

Yours sincerely

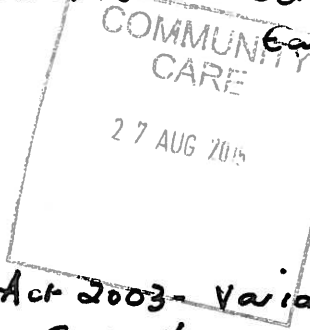
Mr. & Mrs. Robinson and residents of old Manor House, Ockham road south, east horsley.

Sent from my iPad

Guildford Borough Council UNCLASSIFIED INTERNAL

Attn. Mark Adams / Peter Muir
Licensing Officers

Lawn Cottage
Ockham Road South
East Horsley
KT24 6RL.
23rd August 2015



Dear Sir,

Re. Licensing Act 2003 - Variation of
Premises Licence. Shell Horsley, Guildford Rd
East Horsley, KT24 6TA

We wish to object to the variation to
licensable activities at Shell Horsley Garage
and the sale of like night refreshments
23.00 hours - 05.00 hours.

1. Public Safety.

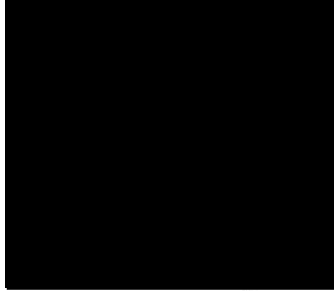
We are concerned for public safety.
The garage is situated on a bend
on a busy A road near the junction
with Ockham Road South. Drink Driving
is dangerous and we feel the sale
of alcohol at garages should be
discouraged not encouraged by granting
a 24 hour, 7 days a week license.

2. Public Nuisance.

The residents living near by will be
subjected to increased noise and light
pollution. Traffic noise, slamming
car doors, possible rowdiness and

general anti-social behaviour
may increase if late night
refreshments are sold 23.00 hours
to 05.00 hours along with alcohol
24 hours a day.

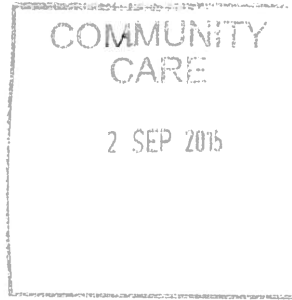
Yours sincerely



WILLIAM STIFF

JEAN STIFF

Mulberry,
Forest Road,
East Horsley ,
Surrey,
KT24 5DJ



28 August 2015

The Head
The Licensing Authority
Guildford Borough Council
Millmead
Guildford
GU1 4BB

Dear Sir

Licensing Application re Shell Horsley, Guildford Road, East Horsley KT24 6TA

I was a member of East Horsley Parish Council when planning permission was granted for the modern style petrol station and the Parish Council worked very hard to ensure that the style of building did not over power the Lovelace buildings next door in the Conservation Area and that the opening hours of the facility should not cause any inconvenience and disturbance to the neighbouring private residents. I see no reason whatever why these considerations should not way as heavily now as they did then.

The hotel next door has never been very busy and it would appear that it is likely to close down shortly as a planning application has gone in for conversion of some of the buildings to flats and the remainder of the land into dwellings. If this permission is granted that would make an even greater reason for not having an "all night facility" at this point as this could cause noise – car doors banging, people talking – in other words a public nuisance to even more residents.

I have no experience but I would imagine that most people wanting to purchase alcohol during normal closing hours are on their way to or have already been to a party and even more likely than most to forget that neighbours are trying to sleep thereby causing a public nuisance.

My objections are to the extension of the hours for the sale of alcohol and refreshments over the full 24 hour period. I also object to the removal of the conditions that control the current opening hours as there would be need for these to be varied if there was no call to sell anything after the current opening hours.

Yours faithfully,

Mrs M R Hodgson

Sartor Resartus, Ockham Road South, East Horsley, Surrey KT24 6RL
[REDACTED]

The Licensing Officer
Guildford Borough Council
Millmead House
Millmead
Guildford
Surrey
GU2 4BB



26th August 2015

Dear Sir / Madam,

**Re: Application to vary the Premises Licence of Shell UK Oil Products Limited,
Guildford Road, East Horsley KT24 6TA under Section 34 of the Licensing Act 2003**

My wife and I live in close proximity to the Shell garage and we both strongly object to varying the terms of the existing Premises Licence in order to extend the permitted hours for the sale of alcohol to 24 hours, seven days a week. We also strongly object to varying the terms of the existing Premises Licence to permit the provision of late night refreshment between 23.00 – 05.00 seven days a week.

The Shell garage site lies within a predominantly residential area. If either of the above two variations are granted then the consequent noise and light pollution throughout the night would be very substantial and would inevitably result in a great deal of disturbance and distress for the many residents living nearby.

The hours restrictions contained within the existing Premises Licence were specifically included by the Guildford licensing authority in order to protect the interests of local residents. The existing restrictions seem entirely fair and reasonable to all parties and I can see absolutely no valid reason why these essential safeguards for local residents should now be removed.

My wife and I very much hope that this application will be rejected.

Yours sincerely,

[REDACTED]

E. G. R. Kurk

Peter Muir

From: Licensing Unit
Sent: 19 August 2015 08:41
To: Peter Muir
Subject: FW: Shell Garage Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: GandM Read [REDACTED]
Sent: 19 August 2015 06:54
To: Licensing Unit
Subject: Shell Garage Horsley

Dear Sirs

I am writing to object to the proposed 24 hour licensing of the Shell garage on the A246 in Horsley. I understand that there is already 24 hour opening at Bookham and also at Merrow on the same road. There is also the one at Burnt Common in Send and at the other end where the A25 meets the A246 at Leatherhead. These are all within a short driving distance of each other. Is there not enough problem with alcohol consumption and its attendant anti social behaviour without providing more opportunities? There is also the issue of drink driving not to be encouraged. There will be nuisance of noise, litter and light pollution for those living adjacent.

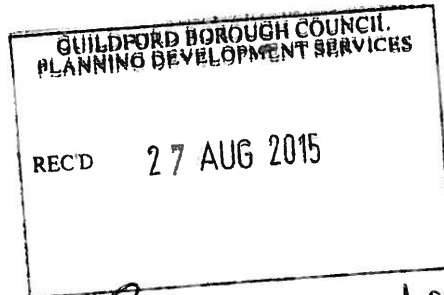
For the foregoing reasons I would like to put forward my objections.

Yours Sincerely
Mr M Read

Guildford Borough Council UNCLASSIFIED INTERNAL

25/08/2015

Malpas
High Park
Avenue
E. Horsley
KT24 5DR



Shell Garage - Horsley
Application to extend sale
of Alcohol to 24 hrs per day.

Sir,

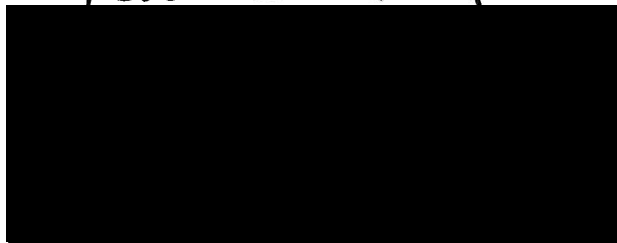
I strongly object to above
application. Selling at this dangerous
site (A246 S Bend with poor
accident record) will further jeopardise
road safety.

It also has the opportunity to
'fuel' further disruption to the adjacent
community as travellers leave the Duke
of Winton Pubic House at closing time
only to walk across to the Shell
Garage and re-charge with further
alcohol.

Its not needed - has the potential for
increasing disruption as come in addition
for creating an agenda for potential

accidents and deaths on this
busy main road,

Yours faithfully



MR. M. WYCH

Peter Muir

From: Licensing Unit
Sent: 03 September 2015 08:02
To: Peter Muir
Cc: Mark Adams
Subject: FW: FOR ATTENTION OF MARK ADAMS AND PETER MUIR [UNC]

From: Nick Hardman [REDACTED]
Sent: 02 September 2015 22:45
To: Licensing Unit
Subject: FOR ATTENTION OF MARK ADAMS AND PETER MUIR

Dear Sirs,

We are writing to object to Shell UK Oil Products application in respect of Shell Horsley to vary a premises licence under Section 34 of the Licensing Act 2003. Extending the sale of alcohol to 24 hours a day, plus providing "refreshment" 2300 to 0500, 7 days a week is completely inappropriate on green belt land in a residential area. Indeed, far from benefitting the local community, it is likely to encourage those who wish to purchase alcohol outside of standard licensed pub and retail opening hours to travel to the area simply for this purpose. Whilst this may be of financial benefit to Shell, it is more likely to result in antisocial behaviour and disruption in an otherwise quiet village community.

Likewise, extending the provision of other refreshments throughout the night is totally inappropriate, and indeed unnecessary. Whilst the A246 has plenty of traffic during the day, it is currently a very quiet road at night. Providing refreshments throughout the night will encourage more traffic with the consequence of more noise and light pollution. East Horsley is a quiet village situated on green belt land and to alter the current licensing for this purpose is not acceptable

There is no local need for this kind of facility. It will encourage traffic, noise, light pollution and antisocial behaviour. It will have a detrimental effect on other local businesses and is utterly inappropriate on green belt land in a quiet village community. We wish to register our strong objection to this proposal.

Yours faithfully.

Mr Nicholas and Dr Fiona Hardman
Rosewood, Fearn Close, East Horsley

Aon UK Limited is authorised and regulated by the Financial Conduct Authority.

Registered in England and Wales. Registered number: 00210725.
Registered Office: The Aon Centre, The Leadenhall Building, 122 Leadenhall Street, London EC3V 4AN. Tel: 020 7623 5500

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Guildford Borough Council **UNCLASSIFIED EXTERNAL**

WHITESIDE
Ockham Road South
East Horsley,
Leatherhead,
Surrey.
KT24 6RL.



GUILDFORD Borough Council,
Licencing and Planning Department,
Millmead House,
Millmead,
Guildford,
GU2 4BB

Reference Licencing and Planning Application Monday 7th August 2015 @ Shell Horsley.

14. 8. 2015

Dear Sirs

I am appalled at this application. I am also gravely concerned at how the borough council has approached this application in the same way that the development of the Thatcher hotel has been handled. In fact so badly that I feel that there is a real case for both applications to be looked at and decided if they are legal or not, as the correct procedures have not been carried out. No one, with in the prescribed five hundred yards of either developments has been informed by post of either applications.

Seeing as this application has only just been made and no decision has been made please can you tell us why Shell has already started the works!!!

As you are aware, there are considerable restraints imposed on this site by the council a few years back to protect the local inhabitants with the guarantee by the council they would be upheld. Why and in what way has anything changed? As a direct neighbour to the garage it represents a plight to the immediate area from selling alcohol. What has ever possessed the authorities to allow the sale of alcohol where there are cars, is beyond me.

Every day of my life I pick up beer and larger cans from my front garden, I have caught young kids sitting in the private road to the front of my property drinking and shouting they use my garden as a toilet. I have had to stop them playing in the watchtower which is listed, where they have prised bricks from the wall. Carrier bags from the garage are frequently thrown over my wall together with food and rubbish purchased from the garage. Many of these youngster are obviously under age to purchase drinks, but it seems no problem for them to get drinks from the garage.

As a local dog walker that is always out and about I see frequent signs of the drinks consumed in the local car parks as cans and sandwich wrappers are just thrown out the windows. You are no doubt aware of the problems we have with the young teenagers doing doughnuts and racing their cars around these dirt car parks. Whenever this happens there is nearly always a carrier bag from the garage of empty lager cans thrown in the hedges.

We as a neighbourhood have already experience a massive increase in noise, unruly behaviour, squealing tyres, pollution and music from the Duke of Wellington public house adjacent to the garage. Why and what purpose will extending the garage opening hours serve? Except to further blight the area, which it would appear the council has precious little concern over.

This is an extremely dangerous corner and increasing the traffic into the garage is not wise at all (only four days ago there was an accident where a car mounted the pavement and drove into the flint wall surrounding the garage).

The area is already served with more than enough outlets to buy food and alcohol and the wine store trying to survive in East Horsley will now face even more unfair competition. We have a Budgens and mini-supermarket bakery etc. etc. why do we need more? At present the garage serves coffee from a machine which for the demand they seem to get copes adequately.

The A246 is deserted at night time, what is the need to have a 24hr service? The light pollution, noise and potential disruption to local residents who mostly work in the city and get up early in the morning and walk to the railway station, (because of this they also tend to go to sleep early and from ten pm onwards East Horsley is a very quiet place) will be totally unacceptable.

I have very grave concerns over the ethics of Guildford Bough Council should this be allowed to proceed, following the conditions that were set previously there is no possible reason that they should be lifted in any way or form. These were of course all agreed by Caroline Humphries head of planning before - who we understand, is no longer with you! However that is no reason that they should not be upheld.

I am in total opposition to the application and see no possible purpose for it to proceed.

Yours sincerely

Mr S V Robertson.

**PUBLIC NOTICE OF AN APPLICATION TO VARY A
PREMISES LICENCE UNDER SECTION 34 OF THE
LICENSING ACT 2003**

Notice is hereby given that an application was made to the
GUILDFORD BOROUGH COUNCIL to vary a premises licence
under the above Act on **7TH AUGUST 2015**

Applicant: **SHELL UK OIL PRODUCTS LTD**

Address of premises: **SHELL HORSLEY, GUILDFORD
ROAD, EAST HORSLEY,
LEATHERHEAD, SURREY
KT24 6TA.**

Proposed variation to the licensable activities:

- 1. TO EXTEND THE HOURS FOR THE SALE OF ALCOHOL
(FOR CONSUMPTION OFF THE PREMISE) TO 24 HOURS
PER DAY, SEVEN DAYS PER WEEK.**
- 2. ADD THE
PROVISION OF LATE NIGHT REFRESHMENT 23.00-
05.00 HOURS SEVEN DAYS PER WEEK.**
- 3. TO EXTEND
THE CURRENT FOOTPRINT AND CHANGE THE INTERNAL
LAYOUT OF THE PREMISE.**
- 4. REMOVE CONDITIONS
WHICH WILL NO LONGER BE RELEVANT SHOULD THE
EXTENSION TO THE SALE OF ALCOHOL HOURS BE
GRANTED.**

The postal address of the Licensing Authority where the register is
kept and the application may be inspected is:

***GUILDFORD BOROUGH COUNCIL, MILLMEAD HOUSE,
MILLMEAD, GUILDFORD, GU2 4BB.**

Any person wishing to make representations on this matter shall
give notice, in writing, stating the nature and grounds for making
such representations to The Licensing Officer at the above
address* within 28 days of the date of this notice - by the
4TH SEPTEMBER 2015. Further information is available on the
web site www.guildford.gov.uk following the links.

It is an offence, under section 158 of the Licensing Act 2003, to
knowingly or recklessly make a false statement in or in connection
with an application and the maximum fine on summary conviction
of such an offence is £5000.

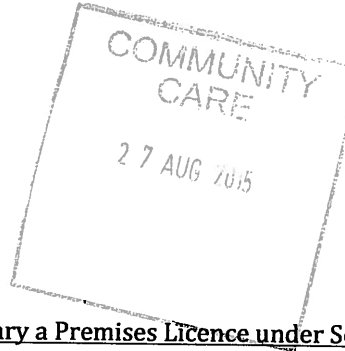
Lockett & Co - duly authorised agents

Licensing Department - Guildford Borough Council
Millmead House
Millmead
Guildford GU2 4BB
For the attention of Peter Muir Licensing Officer

18th August 2015

Dear Mr Muir,

Shell UK Oil Products - Application dated 7th August to vary a Premises Licence under Section 34 of the Licensing Act 2003



Hedges
Guildford Road
East Horsley
Surrey
KT24 6AB

I am writing to object in the strongest possible terms to the above. It should be rejected.

- The principal purpose of the site at Horsley is to sell petrol, not to sell alcohol or "refreshments". It is not a pub, or an off licence.
- The site is subject quite rightly to restricted opening hours, and therefore there should be no grant of a licence which would contradict those restrictions.
- Providing a licence for selling alcohol for 24 hour opening 7 days a week will only encourage people to drive to the site for the express purpose of buying alcohol - whether consumed off site or not. It will lead to anti social behaviour as has already been demonstrated on and around the site under the existing licence.
- It will encourage consumption of alcohol 24 hours a day, seven days a week. This is contrary to all government and medical advice.
- Any extension of the licence will have an adverse effect on other commercial businesses in Horsley.
- The extension would directly negatively impact on the right to a peaceful life, and enjoyment of sleep and rest, of local residents, with increased noise and light pollution following from any opening to meet the terms of the licence variation requested.
- There is a serious safety concern. On an already dangerous road junction where there have, as recently as only two days ago, been accidents from people trying to exit and enter the site. Any further traffic volumes, especially at night, would increase the likelihood of accidents.
- The site is on green belt land and adjacent to a conservation area.

You should reject this application.

Yours sincerely

Mr Roger Hill

GUILDFORD BOROUGH COUNCIL
PLANNING DEVELOPMENT SERVICES
REC'D 27 AUG 2015

GATTENS
HIGHER
DRIVE
EAST HORSLEY
SURREY
KT24 6SH
JULY 21, 2015

Guildford
Borough Council

Millmead House

Millmead
Guildford
GU2 4BT

Dear Sir,

I am objecting
to Shell UK oil products
application to vary a

premises licence under
Section 34 of the Licensing
Act 2003 -

The objection demon-
strates that one or more
of the objectives of the
Licensing Act will be
breached. i.e. 1) the prevention
of crime & disorder; 2)
Public safety; 3) Prevention
of a public nuisance;
4) the protection of
children from harm.

The premises are
on Green Belt land
adjoining a conservation

Area & in a quiet residential area.

Selling alcohol after 11pm frequently caused disruption in communities with an increase in antisocial behaviours.

Crime & disorder & further more creates a public nuisance.

Public safety will be adversely affected by increased traffic using the site as a result of seeking

to sell alcohol all night.

The site is on a dangerous bend in the A246 where accidents are already frequent when people are trying to enter or exit the site
Yours truly,



(Mrs. A. BOTHER)

Little Rowbarns
Green Dene
East Horsley
Surrey
KT24 5RQ



3 SEPTEMBER 2015

The Licensing Officer
Guildford Borough Council
Millmead House
Millmead
Guildford GU2 4BB

Dear Sirs

Licensing Application: Shell UK Oil Products Limited. Application for variation to premises licence
GUPLA0201

I wish to object to the granting of the changes requested under the above licensing application on the following grounds:

Prevention of Crime and Disorder

The service station is situated in a residential area. Granting a 24 hour alcohol and refreshment licence will attract people from a wide area. In particular, it is likely that the users of the public sex site at Wisley Common will be drawn to the area with an increase in criminal activity in the area.

Prevention of Public Nuisance

As noted above, the site is in a residential area, backing on to housing and a hotel which is a significant amenity in the village. If a 24 hour licence is granted it will result in significantly increased noise and disruption to those occupying all the nearby premises.

Although the site is on an A road, it is also located at the junction with Ockham Road North, a B road which is relatively quiet during the night hours. All the residents of this road and possibly also Forest Road will be disturbed by the additional traffic which will be generated as a result of granting this licence.

The service station is attached to the Horsley Conservation area. Additional light pollution arising from the site being open for 24 hours will be a significant detriment to the character of the conservation area.

Prevention of Children from harm

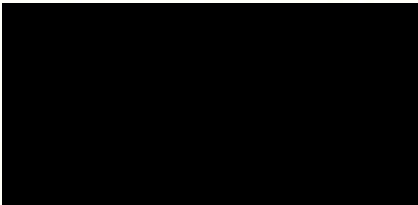
A number of local children aged 12-16 hang around East Horsley village in the evening until the stores close. If this licence is granted it is likely these children will be attracted to the service station during its night time opening. This will put these children at significant risk of harm from undesirable individuals visiting the site.

Public safety

The service station is situated on a sharp bend where there is also a road junction. There have been a number of accidents here in the recent years. Additional traffic entering and leaving the site during the night will almost certainly result in increased accidents.

For the above reasons, I urge the licensing committee to reject this application in its entirety.

Yours faithfully



Mrs B Jamieson

Peter Muir

From: Licensing Unit
Sent: 19 August 2015 08:40
To: Peter Muir
Subject: FW: Alcohol License for Shell Petrol Station, East Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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Guildford Borough Council	http://www.guildford.gov.uk
--	---

From: [REDACTED]
Sent: 18 August 2015 19:05
To: Licensing Unit
Subject: Alcohol License for Shell Petrol Station, East Horsley

Dear Mr Adams / Mr Muir,

I am writing to formally object to the Shell Garage in East Horsley extending their Alcohol License to 24 hours a day.

I believe this would encourage people to drink more alcohol and hang around at the petrol station which could be dangerous. Also it could be detrimental to the Duke of Wellington Pub nearby.

It would also, more importantly, encourage teenagers to buy their alcohol there any time of day or night, and could potentially encourage drink driving.

Please don't allow this to happen.

Thank you.

Yours faithfully,

Mrs. C.E. Proctor
resident of East Horsley

Guildford Borough Council **UNCLASSIFIED** INTERNAL

Guildford Borough Council
Millmead House
Millmead
Guildford
GU2 4BB.

Mrs Elizabeth Morgan
Meadside
Ockham Road South
East Horsley
Leatherhead
KT24 6RX



18.8.2015

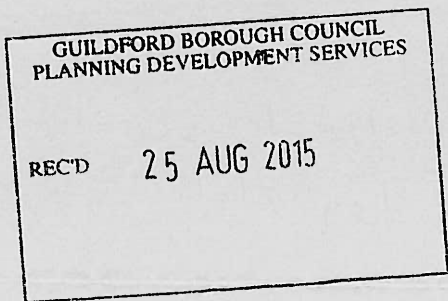


Dear Sir,

I am writing to object to
Shell Hasley extending the sale
of alcohol to 24 hours a day.
In fact I do not think that
a Petrol Station should be allowed
to sell Alcohol at any time -
It encourages people to Drink
and Drive.

Yours faithfully





Mrs G. E. HARTIGAN

The Gate House
Guildford Lodge Drive
East Horsley.

Surrey KT24 6RT

August 24th 2015

Dear Sir,

I object strongly to Shell UK oil products application to vary a premises licence under Section 34 of the Licensing Act of 2003.

The garage is on Green Belt land and is a quiet residential area.

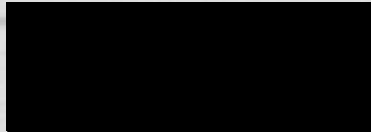
Selling alcohol after 11pm will increase anti social behaviour, crime and disorder and create a public nuisance.

The site is on a dangerous bend in the A246 where accidents often happen when people try to enter or

exit the site. Public safety
will be badly affected by increased
traffic when people buy alcohol, and
cause people to drink while driving.

Please stop this application.

Yours sincerely,



Licensing Department - Guildford Borough Council
Millmead House
Millmead
Guildford GU2 4BB
For the attention of Peter Muir Licensing Officer

18th August 2015

Dear Mr Muir,

Shell UK Oil Products - Application dated 7th August to vary a Premises Licence under Section 34 of the Licensing Act 2003



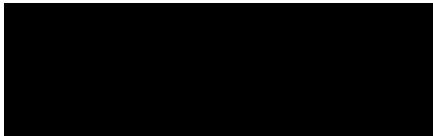
Hedges
Guildford Road
East Horsley
Surrey
KT24 6AB

I am writing to object in the strongest possible terms to the above. It should be rejected.

- The principal purpose of the site at Horsley is to sell petrol, not to sell alcohol or "refreshments". It is not a pub, or an off licence.
- The site is subject quite rightly to restricted opening hours, and therefore there should be no grant of a licence which would contradict those restrictions.
- Providing a licence for selling alcohol for 24 hour opening 7 days a week will only encourage people to drive to the site for the express purpose of buying alcohol - whether consumed off site or not. It will lead to anti social behaviour as has already been demonstrated on and around the site under the existing licence.
- It will encourage consumption of alcohol 24 hours a day, seven days a week. This is contrary to all government and medical advice.
- Any extension of the licence will have an adverse effect on other commercial businesses in Horsley.
- The extension would directly negatively impact on the right to a peaceful life, and enjoyment of sleep and rest, of local residents, with increased noise and light pollution following from any opening to meet the terms of the licence variation requested.
- There is a serious safety concern. On an already dangerous road junction where there have, as recently as only two days ago, been accidents from people trying to exit and enter the site. Any further traffic volumes, especially at night, would increase the likelihood of accidents.
- The site is on green belt land and adjacent to a conservation area.

You should reject this application.

Yours sincerely



MRS KARINA WATSON-HILL

MRS L.G. FOREMAN
YEWLANDS
OCKHAM RD 5TH
EAST HORSLEY
KT24 6RX



19/08/2015

Dear Sir,

I wish to state my objection to the APPLICATION TO VARY A PREMISES LICENCE UNDER SECTION 34 OF THE LICENSING ACT 2003 by SHELL UK OIL PRODUCTS.

I have already suffered on two occasions on New Years Eve when my property was vandalised in a small way. It wouldn't have happened if the people responsible had not been drinking through the night.

This is normally a pleasant residential area in which to live but if permission is granted to sell alcohol on a 24/7 basis I think it will deteriorate. More car lights + noise at night and probable alcohol related incidents.

Yours sincerely



Peter Muir

From: [REDACTED]
Sent: 30 August 2015 14:34
To: Licensing Unit
Subject: Attention Mark Adams/Peter Muir

Please accept this e-mail as a formal objection to the application by Shell UK Oil Products to vary a premises licence awarded under section 34 of the licensing act 2003. The variation would give the company the right to sell alcohol twenty four hours a day from its premises on the A246 at East Horsley.

The premises are on Green Belt land adjoining a Conservation Area and close to an Area of Outstanding Natural Beauty. The premises are surrounded by areas of quiet residential housing, both on the A246 but also in Guildford Lodge Drive, Wellington Cottages, Chalk Lane, Rowbarns Way and Greendene. In all these areas young people and children live with their families and any increase in drunken driving will put children at risk. Selling alcohol after 11 PM frequently causes disruption in the community and may lead to behavior prejudicial to good order, anti-social behavior, crime and disorder and the creation of public nuisance.

The premises are situated on a dangerous stretch of road in normal circumstances I have attended a number of accidents and was involved in one when a taxi failed to stop when driving out of the premises and hit my car when I was driving past the entrance. There is no doubt that traffic will increase during anti-social hours when people come searching for alcohol and it will usually be the young having a night out.

I therefore object on the grounds that varying the licence will be prejudicial to good public order and could encourage crime. It will put at risk public safety, especially the safety of children living locally and other drivers on the road. It will cause an almost impossible situation in trying to control the public nuisance caused by noise and litter.

Please note my objections and acknowledge this e-mail.

NHG Armstrong-Flemming

Winchmore, Chalk Lane, East Horsley, Leatherhead, Surrey KT24 6TH

[REDACTED]

[REDACTED]

Peter Muir

From: Licensing Unit
Sent: 26 August 2015 16:57
To: Peter Muir; Mark Adams
Subject: FW: Objection to Shell UK Oil's application to vary a premises licence at Horsley Garage [UNC]

From: Terence Nick Jones [REDACTED]
Sent: 26 August 2015 16:18
To: Licensing Unit
Subject: Objection to Shell UK Oil's application to vary a premises licence at Horsley Garage

To Mark Adams and Peter Muir
Guildford Borough Council, Millmead House, Millmead, Guildford GU2 4BB

With reference to the above application to extend the sale of alcohol to 24 hrs. per day we wish to make strong objections on the following grounds:

1. The premises are on green belt land.
2. The premises are on a very dangerous bend on the A246 - a matter of public safety
3. The increased volume of traffic and the increased noise and activity all night in a quiet residential area.
4. The very probable antisocial behaviour arising from the consumption of alcohol. There are several local outlets in the village supplying alcohol during shop hours and there can be no reason to attract MORE drinkers with the sale of out-of- hours alcohol. There is pub garden opposite the garage and the Green where drinkers are likely to linger during the night especially in summer.

Nick and Hazel Jones

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Nick Hardy [REDACTED]
Sent: 31 August 2015 21:05
To: Licensing Unit
Subject: Objection to Shell UK Oil Products application to vary a premises licence under section 34 of the licensing act 2003 - East Horsley

Dear Mr Adams and Mr Muir,

I have been given your details to pass on my objection to Shell UK Oil Products application to vary a premises licence under section 34 of the licensing act 2003.

I live in the property directly next to the service station and have done for nearly 5 years now and have therefore had the opportunity to see how the service station operates (including reporting to the police when it was broken into).

I have significant concerns that an alteration in the licensing agreement will result in a number of issues. As you know, the Shell premises are on Green Belt land adjoining a conservation area and in an extremely quiet residential area. The local licensed premises make great efforts to ensure that their customers are respectful of the the nearby households and minimise the opportunity to cause a nuisance. I have serious concerns that the uncontrolled sale of alcohol after [11pm](#) at a site whose major purpose is the sale of fuel will result in a public nuisance, an increase in disorderly behaviour and potentially a risk to public safety.

The site is on a dangerous bend on the A246 which has seen a large number of accidents over the past 5 years alone and increased traffic on the site with the proposed 24/7 opening hours is only likely to exacerbate the situation leading to a likely increase in accidents and public safety at what is already a black spot.

I am very worried that sale of alcohol to customers who are mostly accessing the site by car and late at night may well result in an increase in driving under the influence of alcohol and a significant implication for public safety.

I also have public safety concerns as I understand there have been a number of reports of vulnerable petrol station employees and members of the public being attacked by inebriated people attempting to purchase even more alcohol

I hope that you and your department will treat my concerns seriously as they are based on detailed knowledge of the site, experience and a real concern for the wellbeing and safety of my neighbours and other members of the public.

Kind regards,

Nick Hardy

Guildford Lodge

Ockham Road South
East Horsley
KT24 6RL



Peter Muir

From: Licensing Unit
Sent: 02 September 2015 08:44
To: Peter Muir; Mark Adams
Subject: FW: She'll UK Oil Products application to vary a premises licence under section 23 of the licensing act 2003 [UNC]

-----Original Message-----

From: Lines [REDACTED]
Sent: 01 September 2015 17:37
To: Licensing Unit
Subject: She'll UK Oil Products application to vary a premises licence under section 23 of the licensing act 2003

Dear Mark/Peter,

I am writing to object to the application of the above company to sell alcohol at a garage! 24hrs a day.

1. There are already several outlets in Horsley selling alcohol, this would damage their businesses.
2. Selling alcohol at a garage all hours of the day and night will surely add to the drink/drive problem.
3. The risk of theft, both from the garage and the surrounding area would be increased.
4. The site is in a green belt area, and therefore inappropriate, the increased traffic would be a danger to both pedestrians and other motorists on an extremely dangerous bend.

Yours sincerely, Patricia Lines

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Paula Heard [REDACTED]
Sent: 31 August 2015 15:25
To: Licensing Unit
Subject: Shell UK oil products application to vary premises license under section 34 of licensing act 2003

Dear sir

I would like to make an objection to the above planning application. We live along the A246 very close to the garage and already we have to deal with people walking or driving along the road bumping rubbish out of their car windows.

A 24 hour license might encourage young people hanging around inebriated late at night. There are other establishments available to buy alcohol if needed anyway who needs to buy alcohol in the middle of the night???? Only people that have probably had enough already!!!

Please consider the residents of this quiet village.

Yours sincerely

Paula Heard
[REDACTED]

Sent from my iPad

Peter Muir

From: Licensing Unit
Sent: 28 August 2015 08:53
To: Mark Adams; Peter Muir
Subject: FW: Objection to Varying Premises License - Shell UK Garage Horsley [UNC]

From: Peter Andrews [REDACTED]
Sent: 27 August 2015 22:30
To: Licensing Unit
Subject: Objection to Varying Premises License - Shell UK Garage Horsley

Attention: Mark Adams / Peter Muir,
Please note my objection to the Shell UK Oil Products Application varying the premises License under section 34 of the Licensing 2003 for the garage situated in Horsley. I feel the proposed variation to a 24 hour operation and the massive increase in light and noise pollution together with the sale of alcohol 24/7 will be most undesirable to the local community.

Peter Andrews
Old Timbers
Shere Road
West Horsley
KT24 6EW

This is an email from Peter Andrews. Its contents are confidential to the intended recipient at the email address to which it has been addressed. It may not be disclosed to or used by anyone other than this addressee, nor may it be copied in any way. If received in error, please contact Peter Andrews on [REDACTED] [REDACTED] quoting the name of the sender and the addressee, then delete it from your system. Please note that the sender does not accept any responsibility for viruses and it is your responsibility to scan attachments (if any).

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 04 September 2015 10:31
To: Peter Muir
Subject: FW: Shell Horsley - Application To Vary Licence Under S34 of The Licensing Act 2003 [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: P Bassett [REDACTED]
Sent: 04 September 2015 10:29
To: Licensing Unit
Subject: Shell Horsley - Application To Vary Licence Under S34 of The Licensing Act 2003

FAO

Mark Adams and Peter Muir

Sirs

I wish to register an objection to the application by Shell Horsley to vary the premises licence, GUPLA0201, under Section 34 of the Licensing Act 2003 to extend the sale of alcohol to 24 hours per day, seven days a week and to provide late night refreshment from 23.00 to 05.00 per day, seven days per week.

Such a variation will increase noise and light pollution and probably lead to increased alcoholic consumption and anti-social behaviour in a predominantly residential area which will exacerbate problems of police enforcement especially at weekends.

Regards
Peter Bassett
Hanbury House
Oakwood Close
East Horsley
Surrey
KT24 6QG

Guildford Borough Council **UNCLASSIFIED** INTERNAL

Peter Muir

From: Licensing Unit
Sent: 03 September 2015 08:03
To: Peter Muir
Cc: Mark Adams
Subject: FW: Shell Horsley application to vary premises License under S34 Licensing Act 2003 [UNC]

From: Peter Bessler [REDACTED]
Sent: 03 September 2015 07:42
To: Licensing Unit
Subject: Shell Horsley application to vary premises License under S34 Licensing Act 2003

For the attention of Mark Adams and Peter Muir - Guildford Borough Council

Dear Sirs

Objection to Shell UK Oil Products application to vary a premises License under S34 of the Licensing Act 2003

I write as a resident of East Horsley living within 750 meters of the Shell Horsley Petrol station which is the subject of the above application to vary its premises License under the Licensing Act 2003, and wish to lodge my strong objection to this application being granted, on the following grounds:

1. THE PREMISES ARE ON GREEN BELT LAND ADJOINING A CONSERVATION AREA, AND IN A QUIET RESIDENTIAL AREA. SELLING ALCOHOL AFTER 11 PM FREQUENTLY CAUSES DISRUPTION IN COMMUNITIES WITH AN INCREASE IN ANTI SOCIAL BEHAVIOUR, CRIME AND DISORDER, AND CREATES A PUBLIC NUISANCE.

2.

PUBLIC SAFETY WILL BE ADVERSELY AFFECTED BY INCREASED TRAFFIC USING THE SITE AS A RESULT OF IT SEEKING TO SELL ALCOHOL ALL NIGHT. THE SITE IS ON A DANGEROUS BEND IN THE A246, WHERE ACCIDENTS ARE ALREADY FREQUENT WHEN PEOPLE ARE TRYING TO ENTER OR EXIT THE SITE.

My address is : PA Bessler, ST Michaels, The Warren, East Horsley, Surrey, KT24 5RH

Yours faithfully

Peter Bessler

Guildford Borough Council UNCLASSIFIED EXTERNAL

Peter Muir

From: Licensing Unit
Sent: 02 September 2015 09:29
To: Peter Muir
Subject: FW: Shell Garage on A246 [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: peter brazier [REDACTED]
Sent: 01 September 2015 18:36
To: Licensing Unit
Subject: Shell Garage on A246

To: The Licensing Officer

From Peter Brazier CBE, Langton Cottage, Heatherdene, West Horsley, Leatherhead, KT24 6LH.

Dear Sir,

I wish to object in the strongest possible terms to the proposal to extend the hours of sale of alcohol to 24 hours a day, seven days a week off the premises at the Shell garage on the A246 at East Horsley. And to add the provision of alcohol ON the premises from 23.00 hours to 05.00 hours seven days a week.

- 1, Such an irresponsible proposal would greatly add to the noise and light pollution in the surrounding residential area.
2. More important is the safety aspect. The A246 is already heavily crowded with traffic to and from the M25 and A3 major roads, in addition to its importance as a link between Leatherhead and Guildford. And this garage is sited on a particularly dangerous double bend – the scene of numerous accidents in the past. This proposal would only encourage more congestion and the likelihood of more accidents and should be rejected.

Guildford Borough Council **UNCLASSIFIED** INTERNAL

Peter Muir

From: Licensing Unit
Sent: 19 August 2015 08:41
To: Peter Muir
Subject: FW: Shell Garage East Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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<http://www.guildford.gov.uk>

-----Original Message-----

From: Peter Mazalon [REDACTED]
Sent: 19 August 2015 08:28
To: Licensing Unit
Subject: Shell Garage East Horsley

To Mark Adams / Peter Muir

We strongly object to the application submitted by Shell UK Oil Products to vary a premises licence under Section 34 of the Licensing Act 2003. We already have disruption through noise nuisance from Horsley Park which together with this insensitive proposal will only make the life of Residents even worse. We are already well catered for in terms of alcohol supply with the pub and off licence in the village. This if approved will likely bring antisocial behaviour, crime and increased use of police time.

Peter Mazalon
Chalk Lane
East Horsley

Sent from my iPad

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 24 August 2015 08:44
To: Peter Muir
Subject: FW: Objection to Shell UK Oil Products application [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Peter Warburton [REDACTED]
Sent: 23 August 2015 09:34
To: Licensing Unit
Subject: Objection to Shell UK Oil Products application

For the attention of Mark Adams and Peter Muir

I am writing to object to the application by Shell UK Oil Products to vary a premises licence under section 34 of the licensing act 2003.
This application includes an extension for the sale of alcohol to 24 hours per day at the Shell garage in East Horsley.

I am a resident of East Horsley and have always valued our lovely village for its calm atmosphere. The potential for provision of alcohol 24 hours per day may well lead to anti-social behaviour which is not wanted.

Regards

Peter Warburton
Marchwood
High Park Avenue
East Horsley
KT24 5DF

Guildford Borough Council **UNCLASSIFIED** INTERNAL

Peter Muir

From: philipmarkley [REDACTED]
Sent: 14 August 2015 13:32
To: Licensing Unit
Cc: Jenny Wicks
Subject: Shell Horsley licensing application dated 7 August 2015

Follow Up Flag: Follow up
Flag Status: Completed

For the attention of Mark Adams/ Peter Muir - Licensing Officers

Dear Sirs ,

Please see the photos below of a notice posted at the site.

No neighbours have been advised by GBC of this application- though as the applicants are applying under the Licensing Act 2003 this Act may not require them to do so (though it should as the proposals affect planning)

This is completely unacceptable as the proposals directly effect the current and longstanding planning restrictions on operations at the site . Please refer the planning permission granted in 1994 under reference 90/P/1676.

Inter alia this restricted garage opening times:

Monday to Saturday - 0700 to 2200 hours
Sunday and Bank Holidays - 0900 to 2000 hours .

The strict conditions were imposed quite rightly to protect the local residents, who all objected to the site in the first place when it was redeveloped .

These objections , which remain valid , included :

- Noise and light pollution - residents have a right to expect they will not have their daily lives and night-time rest detrimentally affected by the development.
- Commercial development in an area which is both residential and one of significant historical importance
- Green belt land
- Safety - the A246 is a very busy road and numerous accidents have occurred on the bend where the petrol station is located as a result of exiting traffic from the petrol station.

You will have on record in the files of the planning department that the owners of the site, first Total, and now Shell , have flouted these planning conditions on numerous occasions, and these breaches were confirmed by GBC. I have copies of all such infringements and the correspondence with GBC .

The above mentioned application submitted under the Licensing Act is completely unacceptable as the effect of approval would be to wipe out all the protections given to residents under the original planning approval. In addition how can it be justified or acceptable to sell alcohol 24/7 . Having already experienced inebriated and other people entering the forecourt late at night , doing wheelies and revving engines , making noise and shouting with music blaring (all of which were reported to GBC and the police) , when the site was supposed to be closed, how much worse will it be if the site were open 24/7 for alcohol and from 2300 to 0500 for sale of "refreshments".

The site would attract post pub drinkers going to parties, workers with lorries and vans seeking late night and early morning refreshments. The commensurate noise would increase. The site would be lit up all night like something out of "Close Encounters of the Third Kind". Both noise and light pollution would ruin the residents' right to a peaceful life and affect their sleep.

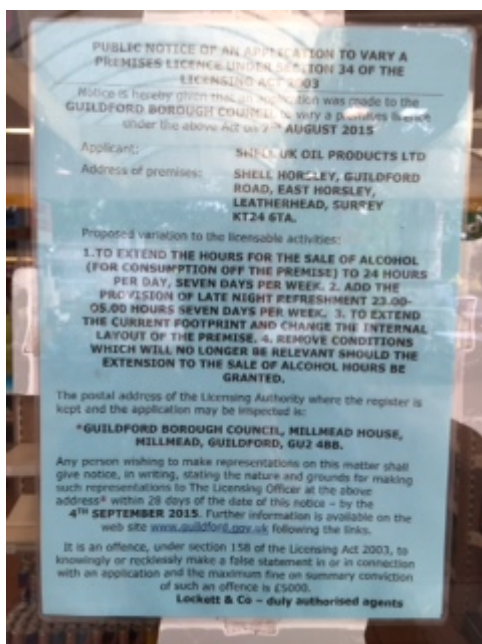
This e mail is being copied to Councillor Jenny Wicks , to whom I spoke this morning. Councillor Wicks kindly agreed to notify the Planning Dept at GBC. I also spoke to your colleague Amanda , who said she would ask you call me when you are back in the office to discuss further .

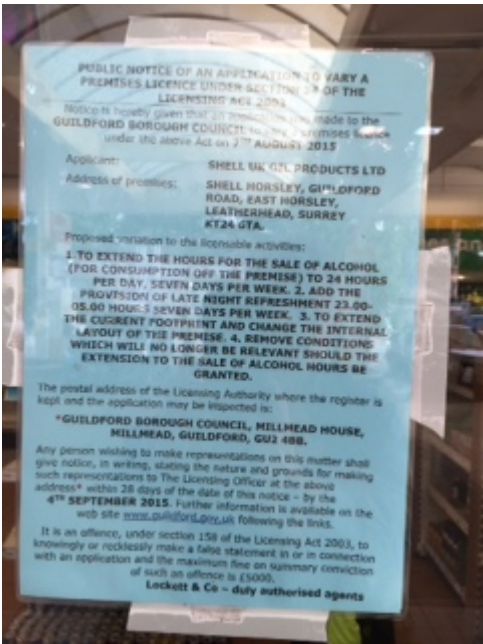
This e mail has also been copied to all local residents, the HCPS, and all other interested parties .

Yours sincerely

Philip Markley

Byways
Guildford Lodge Drive
East Horsley
Surrey KT24 6RJ





Sent from my iPad

Peter Muir

From: Licensing Unit
Sent: 21 August 2015 09:03
To: Peter Muir
Subject: FW: Horsley Shell Garage - Variation of Premises Licence under section 34 of Licencing Act 2003 .Licence Reference GUPLA0201 [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Philip Monks [REDACTED]
Sent: 20 August 2015 19:22
To: Licensing Unit
Subject: Horsley Shell Garage - Variation of Premises Licence under section 34 of Licencing Act 2003 .Licence Reference GUPLA0201

For the attention of Mark Adams / Peter Muir,

I write to object to the extension of opening and licensing hours to 24 /7 for the above referenced site.

My objections are based on the following;

- Road Safety. The garage is on a busy road and on a difficult bend, several accidents have occurred near the site in recent years, and I can only believe that through the night opening can only increase the likelihood of further accidents.
- The noise and light pollutions for nearby residents would be intolerable, including arrival and departure of vehicles throughout the night.
- The garage is in the Horsley Conservation Area , as evidenced by previous stipulations on planning applications.
- The sale of alcohol for off site consumption and food for on site consumption would encourage many of their customers to find somewhere to eat / drink what they have bought. The obvious places in close proximity are in front of the Duke of Wellington pub on the picnic tables there, Wellington Meadow or the nearby church yard that already has a problem with people being found asleep amongst the grave stones. It is hard to believe that increased alcohol consumption and the inevitable gathering of drinkers will not result in increased anti social behaviour and crime.
- With the increasing focus on drink driving , it is a complete aberration to allow petrol sales and alcohol sales to co-exist for 24 hours a day 7 days a week and not to expect negative road traffic consequences

Your Sincerely,

Philip Monks

Garden Cottage
KT24 5RQ



Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 21 August 2015 09:03
To: Peter Muir
Subject: FW: SHELL GARAGE EAST HORSLEY [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Carolyn Pritchard [REDACTED]
Sent: 20 August 2015 17:02
To: Licensing Unit
Subject: SHELL GARAGE EAST HORSLEY

Dear Sirs,

We wish to OBJECT to Shell's request to extend licensing hours 24/7 in East Horsley . It seems everyone wants to ruin the character of this village.

It is quite ridiculous to even imagine WHY alcohol needs to be sold 24 hours a day in Horsley . This is detrimental for the following reasons:

It has the potential to increase more drink drivers on the roads.

People will go to Horsley after drinking at Public Houses/ homes and buy/drink yet more alcohol.

It will increase traffic on our village roads, cause more noise, car lights and litter. It will also bring " Yobbo" behaviour.

The garage in question is in the middle of two very dangerous bends and therefore not well suited for this purpose.

The Police, always overstretched, will have yet more work in maintaining residents safety and in reducing crime related offences as a result of over drinking. Not only driving and safety but also child and domestic violence..

We thought the Government/ Medical profession was AGAINST this type of activity.

We are very surprised that this has even been proposed.

Yours sincerely,

Carolyn Pritchard
Christopher Pritchard
Frederick Pritchard
Colin Furby
Robin Spicer

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 24 August 2015 08:48
To: Peter Muir
Subject: FW: Shell Horsley A246 Licensing application [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: RICHARD BAYES [REDACTED]
Sent: 23 August 2015 15:55
To: Licensing Unit
Subject: Shell Horsley A246 Licensing application

Mark Adams / Peter Muir,

I'd like to object to the application for extended hours sale of alcohol at the Shell garage on the A246 in East Horsley

I'm objecting on the following grounds

Prevention of Crime and Disorder

Sale of alcohol on a 24/7 basis at such a site is likely to lead to additional crime and disorder in the area.

Public Safety

Public safety will be jeopardised by the sale (and assumed consumption) of alcohol on a 24 hour basis at this site.

Sale of alcohol at this garage is also likely to lead to increased risk of major traffic accidents.

Prevention of Public Nuisance

Increased sale of alcohol at this location, at these times is likely to lead to increased public nuisance offences.

Regards,

Richard Bayes
24 The Ridings

East Horsley
KT24 5BN

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 24 August 2015 08:49
To: Peter Muir
Subject: FW: Shell UK Oil Products Application to vary a premises licence under Section 34 of the Licensing Act 2003 [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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-----Original Message-----

From: Richard Purssell [REDACTED]
Sent: 23 August 2015 19:00
To: Licensing Unit
Subject: Shell UK Oil Products Application to vary a premises licence under Section 34 of the Licensing Act 2003

Attention: Mark Adams and Peter Muir

Dear Sirs

I am writing to lodge my objection to the application listen in the title of my e-mail. My family and I are resident in Chalk Lane close to the site of the Shell Garage. I see no merit whatsoever in changing the existing arrangements in order to allow alcohol to be sold on a 24 hour basis, thereby leading to greater noise and light pollution in a green belt area.

It is important to preserve the interests of our local businesses and to ensure that the sale of alcohol to children below the legal drinking age is monitored and policed appropriately. I do not believe this would be achieved by approving this application and strongly object to its approval.

Yours faithfully

Richard Purssell

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Richard Wills [REDACTED]
Sent: 30 August 2015 10:26
To: Licensing Unit
Subject: New Shell all-night licence

Attn. Mark Adams. I wish to object most strongly to the application to vary a premises licence under sect. 34 on the following grounds;

The premises are on Green Belt in a conservation area and also a quiet residential area.

It will be unfair competition for the Pubs and shops in the villages. There is a pub 40yds away !

It may encourage anti social behaviour, crime and disorder and be a public nuisance.

All night traffic will be encouraged in a residential area with the noise of cars, and the light generated.

It is a difficult junction at the best of times.

I urge you to reject the application.

R.F. Wills

Peter Muir

From: Licensing Unit
Sent: 20 August 2015 14:05
To: Peter Muir
Subject: FW: Objection to Licensing Variation application (Shell Oil Products - Horsley service station) [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Robert Manley [REDACTED]
Sent: 20 August 2015 13:43
To: Licensing Unit
Subject: Objection to Licensing Variation application (Shell Oil Products - Horsley service station)

For the attention of Mr Mark Adams or Mr Peter Muir

Dear Sirs,

I have just learned of a application submitted to Guildford Council by Shell Oil to commence serving late night refreshments from its Horsley service station on the Guildford Road (A246) as well as alcohol for 24 hours per day.

I am a local resident and wish to register my objection to the application.

The principal ground for my objection is that the grant of such a licence is highly likely to undermine the objective of the 2003 Licensing Act, namely the prevention of alcohol related crime and disorder.

The Guildford Road carries quite a lot of traffic during the working day because it is used extensively by local people travelling between the towns of Guildford, Leatherhead and Dorking and villages in between, such as East Horsley where the applicant's service station is situated. However at the end of the working day that traffic flow reduces to a trickle as work finishes and shops close and people have no more need to travel between these towns and villages.

The small amount of traffic that uses the Guildford Road at night and in the early hours of the morning is not enough to support a business selling either food or alcohol and those few motorists on that road at such times are too close to home to need it anyway. It is a completely different type of venue from the likes of a motorway service station that has an identifiable customer base comprising of motorists on long journeys.

If a late night refreshment house/cafe is opened on the Guildford Road it will attract not local people, but those out socialising at night who will probably drive out from places such as Guildford to patronise it. That will then bring into the area noise/rowdiness/criminal activity none of which we local residents suffer from at the present time.

The neighbourhood in which Shell's Horsley service station is located can accurately be described as a quiet residential area, especially when evening arrives. Gardening and dog walking are the order of the day. Apart from the noise and rowdy behaviour that so often emanates from venues open through the night I am worried that some of the individuals who would use this one will simply walk out of the premises into the surrounding residential roads and commit crime under the cover of darkness. I am thinking particularly of the opportunity such people will have to steal from cars parked on front drives, or steal the cars themselves or simply commit wanton acts of vandalism.

The history of police responses to incidents of disorder in this area is not encouraging. Surrey Police resources are understandably concentrated on its main towns at night time because that is where the clubs and late night bars are, but they have proved slow to come out to this area : a few years ago where it took police over an hour to respond to calls from frightened local residents whose properties were attacked and damaged when a party got out of hand.

In summary, there can be no benefit to the local community here in East Horsley to have in its midst any establishment serving food and alcohol late into the night. We have ample outlets in Horsley to purchase alcohol and refreshments during the day and evening. Shell's proposal is bound to introduce rowdiness into this quiet area and the availability of alcohol will make that situation even worse. Residents want to be able to sleep at night, not be kept awake worrying about the noise and disturbance coming from the service station or, worse still, having that behaviour spill out into their front gardens.

Do please consider the needs of us, the local residents and refuse the application.

Guildford Borough Council UNCLASSIFIED INTERNAL

Peter Muir

From: Licensing Unit
Sent: 02 September 2015 09:23
To: Mark Adams; Peter Muir
Subject: FW: SHELL UK OIL PRODUCTS [UNC]

From: Robin Sanders [REDACTED]
Sent: 02 September 2015 09:13
To: Licensing Unit
Subject: SHELL UK OIL PRODUCTS

For the attention of Mark Adams

I write in connection with the application made by Shell Oil Products to extend the sale of alcohol to 24 hours per day, plus to provide "refreshments" from 2300 to 0500hrs, 7 days a week.

I wish to have my objection to this application recorded on the grounds that the operation of the above services will encourage the sale of alcohol and lead to a massive increase in light, pollution and noise which will have a detrimental effect on the adjoining properties and commercial businesses.

Regards

Robin Sanders



Robin Sanders
Northfields
Cobham Way
East Horsley
Surrey
KT24 5BH
UK

[REDACTED]
[REDACTED]

Guildford Borough Council UNCLASSIFIED INTERNAL



Elstando,
Chalk Lane,
East Horsley,
LEATHERHEAD,
Surrey,
KT24 6TH


18th August 2015

Guildford Borough Council,
Millmead House,
Millmead,
GUILDFORD,
GU2 4BB.

Re: Application to vary the Premises Licence under Section 34 of the Licensing Act 2003.

I am writing to register my strong objection to the recent application by Shell UK Oil Products Ltd to permit the sale of alcohol and other refreshments 24 hours a day, 7 days a week from their existing premises in Guildford Road, East Horsley.

This application should be rejected by the Council on the grounds that such an extension will not only increase the risk of anti-social behaviour and litter in the vicinity but will also cause undue noise and increased night-time traffic in an otherwise quiet residential area.


Roger Taylor. 

Peter Muir

From: Licensing Unit
Sent: 03 September 2015 09:06
To: Peter Muir
Subject: FW: Shell Horsley Application - Objection [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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-----Original Message-----

From: Kids [REDACTED]
Sent: 03 September 2015 08:58
To: Licensing Unit
Subject: Shell Horsley Application - Objection

Dear Mr Adams and Mr Muir

I write to object to the application from Shell to extend opening hours at the Horsley petrol station and offer alcohol for sale throughout the night.

My grounds for objection are as follows:

- There is no need for further licensing in East/West Horsley - we are already well served by at least 10 shops, cafes and restaurants serving alcohol.
- Further licensing would damage trade to existing small businesses
- Damage to small businesses caused by this additional licensing would affect our community, which we value highly.
- The additional noise at night from extra vehicles and customers would affect local people in this residential area.
- The additional lights would add to light pollution in the area.
- This is a green belt area so it would not seem fitting with those guidelines.

Please would you confirm receipt of this objection. Many thanks.

Yours faithfully

Roz Tacon
Woodcote
Ockham Road South East Horsley
KT24 6QJ

Peter Muir

From: Licensing Unit
Sent: 24 August 2015 08:47
To: Peter Muir
Subject: FW: Shell Horsley licensing application dated 7 August 2015 [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: SARAH BOWE [REDACTED]
Sent: 23 August 2015 14:13
To: Licensing Unit
Subject: Shell Horsley licensing application dated 7 August 2015

For the attention of Mark Adams /Peter Muir

I would like to register my objection to this licence application.

It seems quite extraordinary that it would even be considered acceptable for a garage to sell alcohol 24/7 but I would like to make the following specific comments:

1) Prevention of a Public Nuisance

The Shell garage is situated in green belt land adjoining a conservation area. It is a quiet residential area and the current opening hours are more than adequate to service local needs. Extending the opening hours for the sale of alcohol runs the risk of attracting people from outside the area to congregate to assume alcohol in the middle of the night. This has huge potential for anti-social rowdy behaviour in the early hours. Even with the current hours, we already have experience of inebriated people hanging around the forecourt and have to deal with cans and rubbish littering our road and flower beds - doubtless this will only get worse should the application be granted.

2) Public Safety

The garage is located on a notoriously dangerous bend in the road and accidents are not infrequent. Indeed a car crashed into the garage wall just over a week ago. I am concerned that public safety will be adversely affected by the increased traffic that will result from the garage selling alcohol all night.

I trust that these comments will be given your due consideration.

Kind regards

Sarah Bowe

The Lodge, Guildford Lodge Drive, East Horsley, KT24 6RJ

Guildford Borough Council UNCLASSIFIED INTERNAL

Farthings
Northcote Road
West Horsley
Leatherhead
Surrey
KT24 6LS



31st August 2015

The Licensing Officer
Guildford Borough Council
Millmead House
Millmead
Guildford
Surrey GU2 4BB

Dear Sir,

Shell Horsley Licensing Application

We wish to object to the application from the Shell filling station in Guildford Road East Horsley to extend the hours for sale of alcohol and the provision of late night (23.00 to 05.00) refreshments. Our grounds are as follows:

There is a significant safety issue involved. The site immediately adjoins the junction of the A246 Guildford Road and Ockham Road South and is on a large S bend. Exits onto the A246 from Chalk Lane and Wellington Cottages are very close by. The bend can become congested with vehicles waiting in the centre of the road to turn right into Ockham Road South, which obscure the view for vehicles leaving the filling station to travel towards Guildford. Numerous accidents have occurred on the bend.

The proposal will generate more traffic entering and leaving the filling station, thereby exacerbating the existing hazards. There will also be more vehicle noise during the night for nearby residents.

There are proposals in hand to re-develop the site of the next door Thatchers Hotel to provide 49 dwellings. If these go ahead the occupants of houses/apartments close to the A246 will suffer from increased overnight noise and lighting pollution.

The filling station is attached to the Horsley Conservation area.

The proposal would increase the possibility of customers consuming alcohol and driving away immediately.

Yours faithfully


C Scarlett


J M Scarlett (Mrs)



St Martin's Parish Church, East Horsley

c/o "The Willows,"
Manor Close,
East Horsley,
KT24 6SA

Licensing Officer,
Guildford Borough Council,
Millmead,
Guildford,
GU2 4BB

31st August 2015

Dear Sir/Madam,,

**Re: Extension to Licensing hours, Shell Products Ltd., Shell Horsley Guildford Road,
East Horsley**

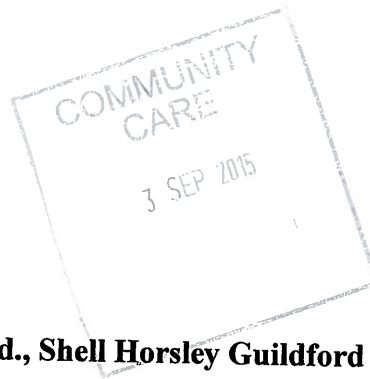
We are writing to lodge objection to the above application.

The Rector (who will be taking up residence in November), the Churchwardens and the Parochial Church Council are responsible for the Rectory and gardens. The Rectory and gardens are located to the south of St. Martin's Church on Ockham Road South and approximately 50 metres from the Shell Filling Station, near enough to be affected by noise pollution. Excessive noise late at night can be a public nuisance.

The site is close to the village Conservation Area and primarily residential in character. Granting a licence with such extended hours and services is sure to encourage late night gatherings with all the related anti-social characteristics associated with such services.

Yours faithfully,

Keith Sandford
Secretary to the St. Martin's PCC



Peter Muir

From: Licensing Unit
Sent: 20 August 2015 08:41
To: Peter Muir
Subject: FW: East Horsley Shell Petrol Forecourt - application to vary a premises licence under Section 24 of the Licensing Act 2003 [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: stephen yandle [REDACTED]
Sent: 19 August 2015 21:52
To: Licensing Unit
Subject: East Horsley Shell Petrol Forecourt - application to vary a premises licence under Section 24 of the Licensing Act 2003

Dear Mr Adams,

As an East Horsley resident I write to strongly object to Shell UK Oil Products application to vary a premises licence under Section 24 of the Licensing Act 2003. I object primarily on the grounds of it's detrimental impact on the local c-stores and off-licence in the parade of shops in the village - which may close if further premises are allowed extended opening hours. I also object with regards to additional light and noise pollution, particularly if the filling station then opened 24/7 for fuel and car-wash sales, which I feel is totally unnecessary, particular given Cobham services and other filling stations in the area already offer this amenity in the area.

Yours sincerely,
Stephen Yandle

Guildford Borough Council **UNCLASSIFIED** INTERNAL

Guildford Borough Council
Millmead House
Millmead
Guildford
GU2 4BB



"Woodhurst"
The Warren
East Horsley
Surrey
KT24 5RH

Date: 27 August 2015
Our ref: 105388066 - 1

Dear Sirs

Re: Application by Shell UK Oil Products to Vary a Premises Licence under Section 34 of the Licencing Act 2003

I am writing to register my strong objection to the above application being made by Shell in relation to its petrol station site on the A246 next to the legacy Thatcher's Hotel.

The premises are on Green Belt land adjoining a conservation area and quiet residential enclaves. Selling alcohol after 11pm frequently causes disruption in communities with an increase in anti-social behaviour, crime and disorder and creates a public nuisance. This site is close to a public house and an alcohol serving hotel so there is clearly no need for another outlet.

Public safety could be adversely affected by increased traffic using the site as a result of it seeking to sell alcohol all night. Furthermore, the site is on a dangerous stretch of the A246 where accidents already occur quite frequently.

The potentially damaging outcomes from 24-hour alcohol sales would be increased by the open meadows opposite (where anti-social gatherings might readily occur) and could be exacerbated further should the misguided re-development of the Thatcher's site be permitted.

Please protect our community against the corporate greed of Shell and reject this application.

Yours faithfully

Stuart M Southall

Peter Muir

From: Licensing Unit
Sent: 19 August 2015 15:05
To: Peter Muir
Subject: FW: Variation of licence Shell Garage East Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: John and Susan Burge [REDACTED]
Sent: 19 August 2015 15:03
To: Licensing Unit
Subject: Variation of licence Shell Garage East Horsley

Attention Mark Adams/Peter Muir

I wish to object to the application to vary the Premises Licence of Shell UK Oil Producers, East Horsley, under Section 34 of the Licensing Act 2003.

The garage is on a bend on the A246 and has areas on the forecourt where people could congregate and drink. Wedding parties frequently stay at Horsley Towers and Thatchers Hotel and the opportunity to drink after "Closing Time" could cause unnecessary disorder and public nuisance.

The opportunity to buy alcohol 24 hours a day is unnecessary since it would allow people from outside the village to arrive and disturb the peace and quiet of the village during the night.

Susan Burge
Broughton
Norrels Drive
East Horsley, KT24 5DR

Guildford Borough Council UNCLASSIFIED INTERNAL

Mark Adams/Peter Muir
Guildford Borough Council
Millmead House
Millmead
Guildford
GU2 4BB

22 August 2015

Dear Sirs

Ref:- Shell Oil UK Products Application to vary a Premise's Licence under Section 34 of the Licensing Act 2003 at East Horsley

I am writing to object to the application made by Shell UK to extend the hours of sale of alcohol at their site on the A246 at East Horsley. My objections to this are as follows:

- 1 If granted the extension will almost certainly lead to an increase of crime and disorder in the community. East Horsley is still a rural village. Granting a licence to sell alcohol 24 hours a day, seven days a week will encourage drinking, quite probably in public, after restaurants and pubs are closed, potentially leading to noise and anti-social behavior as well as driving under the influence of alcohol. It will attract people into the neighbourhood at night who will feel no responsibility to the community and who could potentially behave in a manner that will cause distress to the residents. This in turn will increase the need for greater policing in the area.
- 2 There will be an increased risk to public safety not only from the greater threat of crime but also from the increase in traffic. The site is on a dangerous bend, which already carries far too much traffic and which has seen frequent accidents. This application seeks to increase the customer base thereby increasing the likelihood of accidents. I currently use the petrol station and am only too well aware of how difficult it can be to enter the site (the entry is too close to Ockham Road South and turning into the site from either direction is difficult, but particularly from the east causing dangerous congestion on a tight bend and confusion with the turn into Ockham Road South) and to exit the site (when it is almost impossible to turn west).
- 3 The extension of the hours will without doubt create a public nuisance. There will be noise pollution, particularly at night, through increased traffic and disruption in a quiet residential area. The area in

which the site is situated is a conservation area in which many of the properties are of historical interest and therefore Listed, and in which there is also an old peoples' home. The existence of a 24 hour outlet will create light pollution in a rural area where not even the main thoroughfares are particularly well lit.

This application seeks to change the very nature of our village and is, at best, entirely inappropriate. I would request that it be refused.

Yours sincerely

Susan Fortune

Peter Muir

From: sylvia williams [REDACTED]
Sent: 30 August 2015 08:23
To: Licensing Unit
Subject: objection to Shell Horsley

For the attention of Mark Adams/Peter Muir

I wish to object most strongly to Shell UK Oil Products application to vary a premises licence under Section 34 of the Licensing Act 2003 on the following grounds:-

The site is on Green Belt land in a residential area totally unsuitable for the sale of 'refreshments' 24/7 especially alcohol.

At present coffee, soft drinks and sandwiches can be bought at the site and there is no proof there is a need for further food and drink as plenty is available locally and in Guildford and Leatherhead, a distance of 15 miles at most.

There would be a huge increase in light and noise pollution for those living nearby not to mention litter.

Drink driving should be discouraged not encouraged.

from Sylvia Williams, 34 Nightingale Crescent, West Horsley24 6PD

Peter Muir

From: terry miller [REDACTED]
Sent: 01 September 2015 14:04
To: Peter Muir
Subject: Re: Shell, Horsley, UK 24 hour licensing application [UNC]

Dear Mr Muir

I object to the Shell Application because people who arrive at a fairly remote country petrol station in the middle of the night seeking alcohol have the potential to cause disorder, create a public nuisance and if they have already been drinking alcohol are a threat to public safety. Unfortunately the police are no longer in a position to curtail antisocial activities during the night in country areas.

Terry Miller
Friars Thatch
The Highlands
East Horsley
Surrey KT24 5BG

On 1 Sep 2015, at 13:13, Peter Muir <Peter.Muir@guildford.gov.uk> wrote:

Dear Mr Miller,

Thank you for your email regarding the application to vary the licence for Shell Horsley. The licensing authority has deemed that your representation is not relevant as it does not relate to the likely effect of the grant of the application on the promotion of one or more of the licensing objectives, listed below.

1. The prevention of crime and disorder
2. Public safety
3. The prevention of public nuisance
4. The protection of children from harm

Should you wish to submit a further objection which refers to the likely effect of the grant of the variation on one or more of these objectives, please ensure you do so by no later than 4 September 2015, as objections received after this date cannot be considered.

Yours sincerely,

Peter Muir
Licensing Officer
Health and Community Care Services

Telephone: 01483 444110
Email: peter.muir@guildford.gov.uk
Secure email: peter.muir@guildford.gcsx.gov.uk (for up to restricted)

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Guildford Borough Council
Millmead House
Guildford
Surrey GU2 4BB

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-----Original Message-----

From: terry miller [REDACTED]
Sent: 31 August 2015 13:14

To: Licensing Unit
Subject: Shell, Horsley, UK 24 hour licensing application

Dear Mark Adams,

I object to the application for 24/7 sale of alcohol at Shell petrol station Horsley.

For a start it encourages late night drinking when all available medical evidence suggests that the nation drinks too much. The type of people driving overnight or in the early hours of the morning seeking alcohol should not be encouraged to visit Horsley, or anywhere else for that matter.

Terry Miller
Friars Thatch
The Highlands
East Horsley
Surrey KT24 5BG

Guildford Borough Council UNCLASSIFIED EXTERNAL

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The contents of this email may not reflect Guildford Borough Council policy. We store and monitor all emails and attachments sent and received by Guildford Borough Council employees in our Cryoserver system for up to 4 years to prevent misuse of the Council's networks.

Peter Muir

From: Licensing Unit
Sent: 18 August 2015 08:42
To: Peter Muir; Mark Adams
Subject: FW: Shell UK Oil Products application to vary a premises licence [UNC]

From: Tim Elkington [REDACTED]
Sent: 18 August 2015 08:35
To: Licensing Unit
Subject: Fwd: Shell UK Oil Products application to vary a premises licence

Dear Mr Adams and Mr Muir,

I would like to object to the Shell UK Oil Products application to vary a premises licence under section 34 of the licensing act 2003 at the Shell garage on the A246 in Easy Horsley.

I think that this would have a detrimental affect on the local residential area, damage local businesses and increase both light and noise pollution.

There is absolutely no need to sell alcohol on a 24 hour basis and provide food through the night from the garage, there are late night super markets and an off-licence in Horsely already and a Shell garage with a mini-waitrose about 10 minutes drive away.

Please accept this email as a formal objection to the proposal.

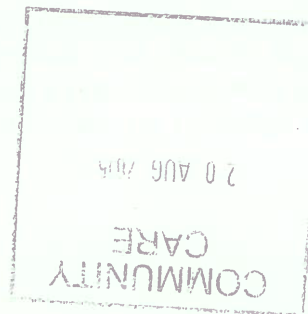
Many thanks,
Tim Elkington
Red Chimneys,
Chalk Lane,
East Horsley,
KT24 6TJ

Guildford Borough Council UNCLASSIFIED INTERNAL

From: Mr T H Sindall

Birds Hill
Chalk Lane
East Horsley
Leatherhead
Surrey KT24 6TJ

The Licensing Officer
Guildford Borough Council
Millmead House
Millmead
GUILDFORD
Surrey GU2 4BB



18 August 2015

Shell UK Oil Products Ltd Application to vary a Premises Licence at the Shell Garage at East Horsley

Dear Sir or Madam

I have received notice that an application has been made by Shell Oil Products Ltd to vary premises licence conditions relating to the Shell Garage located on the A246 Leatherhead Road in the village of East Horsley, such application having been made in accordance with Section 34 of the Licensing Act 2003. I reside some 400 yards from the Shell Garage mentioned in the application.

I note that in respect of Sections 35 and 36 of the Act it is incumbent on the licensing authority to consider representations that it may receive and, provided such are neither frivolous nor vexatious, determine whether the application to vary should be rejected in whole or in part.

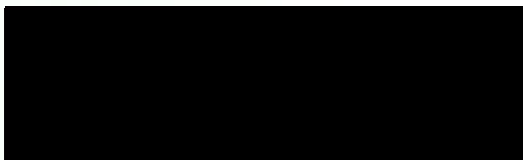
I am firmly of the opinion that the application referred to above should be rejected on the grounds that:

1. The population in the village of East Horsley, having a large complement of retired personnel of senior age and many who commute to London for whom the village acts as a dormitory, does not need the provision of an outlet for the sale of alcohol 24 hours a day seven days a week, nor the provision of food sales to include the period 23.00 to 05.00. Unless proven otherwise, it should not be assumed that passing trade along the rural A246 would generate sufficient trade as might support costs associated with extended opening hours. The two established retail outlets of Station Parade and Bishopsmead Parade serve the East Horsley population adequately every day and evening having sufficient variety and content to ensure fair competition on prices.

2. Current conditions that prevent such freedoms as the application to vary the licence requests, act effectively to constrain pollution of noise and light such as must inevitably result were the opening hours to be extended to any degree. To vary or to remove such conditions would not be in the interests of residents of the village of East Horsley.

Please note my objection to all clauses within the aforementioned application, and I would be grateful if my name and details were to be entered upon your list of those who wish to be kept informed of the Council's determination of this matter and any other developments associated therewith.

Yours faithfully



**5 WELLINGTON COTTAGES
GUILDFORD ROAD
EAST HORSLEY
SURREY**

KT24 6TG

COMMUNITY
CARE

21 AUG 2015

20TH August 2015

Ref: TDS

Attention of Mr Mark Adams.
Guildford Borough Council.
Millmead House.
Millmead.
Guildford.
Surrey. GU2 4BB

Dear Mr Adams,

Re: Objection to the Shell UK Oil Products Application to vary a premises licence under section 34 of the Licensing act 2003. (East Horsley).

It has been brought to my attention that the Shell Garage on the Guildford Road East Horsley has applied to alter there licence to be able to sell alcohol 24 hours a day.

I don't normally object to things but on this occasion I feel I should object for several reasons:-

- a) There is no need to have a garage selling alcohol at all.
- b) The garage in question normally closes around 9 o'clock at night thus bringing a sleepy village back to just that, if this garage remains open 24 hours a day the village will be illuminated all the time. (I think that's called light and noise pollution).
- c) The Thatchers Hotel has also put in planning permission for hundreds of houses, (I have not objected to this application despite my reservations), the location of the garage could only mean that people from this new "estate" will congregate around the garage at all times of day and night drinking and creating an unpleasant environment for those choosing to walk home.
- d) There are plenty of pubs and shops selling alcohol very close to the garage (The Duke of Wellington) is right on the corner, there is an off licence in the village and also several grocery shops also selling alcohol, this can only harm their businesses.

I feel that to allow this licence to go through will damage the village as the element that wishes to purchase alcohol at this time of night cannot be a good one, there is a field just opposite the garage with wild flowers (that I believe are protected) and I feel that once the alcohol has been purchased the purchasers will go into this field to sit and drink it and possible damage the plants growing in this field, and leave the finished cans and bottles lying around.

There is no need for a licence to be granted when there are already many places to purchase alcohol.

I thank you in advance for your time.

Yours faithfully,

Tina Stephens.

Peter Muir

From: Licensing Unit
Sent: 19 August 2015 12:03
To: Peter Muir
Subject: FW: Shell Horsley Garage. application for extension of current licensing provisions [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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-----Original Message-----

From: Tony Heaney [REDACTED]
Sent: 19 August 2015 11:56
To: Licensing Unit
Cc: Jenny Wicks
Subject: Shell Horsley Garage. application for extension of current licensing provisions

FAO Mark Adams, Peter Muir - Licensing Officers

Dear Sirs,

I write to object to the application by Shell Horsley Garage for a revision to the current alcohol sales provisions.

The current conditions were imposed in order to protect the local residents, and the objections at the time remain the same today. They covered light pollution, noise pollution, restriction of commercial expansion in an historical setting, safety and the fact that the unit is on green belt land.

I understand that there have been recorded infringements of the current conditions on several occasions.

To grant the application would be unjustified and unacceptable to local residents, and would most likely cause an increase in disruption and noise at a location where there is already a pub only yards away.

I note that refurbishment of the site to take advantage of new hours is already underway even before the application has been considered! I wonder why?

Regards
Tony and Ann Heaney
Shalford
Longhurst Road
East Horsley KT24 6AG

Peter Muir

From: Licensing Unit
Sent: 24 August 2015 08:46
To: Peter Muir
Subject: FW: Licensing application at Shell garage, East Horsley [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: [REDACTED]
Sent: 23 August 2015 12:36
To: Licensing Unit
Subject: Licensing application at Shell garage, East Horsley

Sirs

Regarding the licensing application for the Shell Garage on the A246 near Thatchers Hotel.

I object on the following grounds.

Alcohol sold in East Horsley, which already has a reputation for being a gathering place for undesirable young people, drinking and taking drugs around the station , would lead to further crime and providing a further place for such nuisances to congregate.
Such people could also cause a problem to future residents and children living very close by, if Thatchers Hotel is developed

.Local people have no need for 24 hour provision of alcohol or fast food.

For the safety of the public the garage is on a busy corner, already a problem for traffic exiting the Ockham Road. If Thatchers Hotel is to be developed for housing there will be more traffic coming out onto the road, which has sharp bends at either side of both the garage and the Hotel.

Sincerely

Valerie Thompson

**42 The Street
West Horsley
Surrey
Kt24 6AX**

Guildford Borough Council **UNCLASSIFIED** INTERNAL

Peter Muir

From: Licensing Unit
Sent: 19 August 2015 16:24
To: Peter Muir
Subject: FW: Shell Horsley licensing variation application [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services

Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: Phil [REDACTED]
Sent: 19 August 2015 16:21
To: Licensing Unit
Subject: Shell Horsley licensing variation application

To the attention of Mark Adams / Peter Muir Licensing Officers

I am writing to object to the Shell UK Oil Products application to vary a premises licence under Section 24 of the Licensing Act 2003. The reasons I am objecting to this extension for 24/7 sale of alcohol is that :

1. The premises are on green belt land adjoining a conservation area , and in a quiet residential area. Selling alcohol after 11pm can cause disruption in communities with concomitant anti social behaviour and an increase in crime and disorder, and will cause a public nuisance .
2. Safety issues arise from increased traffic using the site as a result of it selling alcohol and refreshments throughout the night . The site is on a dangerous S bend , where accidents are frequent already (one only a few days ago) when people are trying to enter and exit the site . This will only increase with later and longer opening .

Vivian Markley (Mrs)
Byways
Guildford Lodge Drive
East Horsley
KT24 6RJ

Sent from my iPad



Little Rowbarns
Green Dene
East Horsley
Surrey
KT24 5RQ

3.09.2015

The Licensing Officer
Guildford Borough Council
Millmead House
Millmead
Guildford GU2 4BB

Dear Sirs

Licensing Application: Shell UK Oil Products Limited. Application for variation to premises licence GUPLA0201

I wish to object to the granting of the changes requested under the above licensing application on the following grounds:

Prevention of Crime and Disorder

The service station is situated in a residential area. Granting a 24 hour alcohol and refreshment licence will attract people from a wide area. In particular, it is likely that the users of the public sex site at Wisley Common will be drawn to the area with an increase in criminal activity in the area.

Prevention of Public Nuisance

As noted above, the site is in a residential area, backing on to housing and a hotel which is a significant amenity in the village. If a 24 hour licence is granted it will result in significantly increased noise and disruption to those occupying all the nearby premises.

Although the site is on an A road, it is also located at the junction with Ockham Road North, a B road which is relatively quiet during the night hours. All the residents of this road and possibly also Forest Road will be disturbed by the additional traffic which will be generated as a result of granting this licence.

The service station is attached to the Horsley Conservation area. Additional light pollution arising from the site being open for 24 hours will be a significant detriment to the character of the conservation area.

Prevention of Children from harm

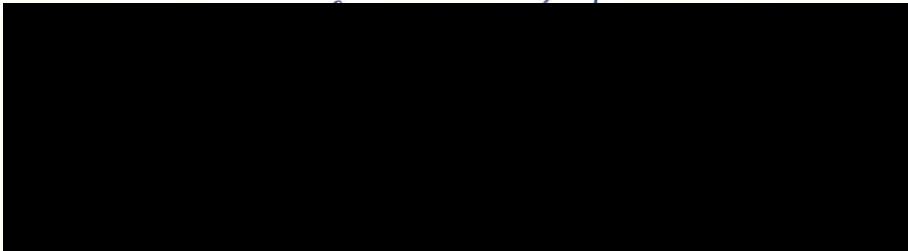
A number of local children aged 12-16 hang around East Horsley village in the evening until the stores close. If this licence is granted it is likely these children will be attracted to the service station during its night time opening. This will put these children at significant risk of harm from undesirable individuals visiting the site.

Public safety

The service station is situated on a sharp bend where there is also a road junction. There have been a number of accidents here in the recent years. Additional traffic entering and leaving the site during the night will almost certainly result in increased accidents.

For the above reasons, I urge the licensing committee to reject this application in its entirety.

Yours faithfully

A large black rectangular redaction box covers the signature area. A small blue scribble is visible above the top edge of the redaction.

W. Jamieson

1 September 2015

4, Lower Peryers,
East Horsley,
Leatherhead,
Surrey KT24 6SD.

The Licencing Officer,
Guildford Borough Council,
Millmead House,
Millmead, Guildford,
Surrey GU2 4BB.

The Shell Garage, A246, East Horsley



Dear Sir,

I wish to register my strong objection to the granting of a licence to permit the sale of alcohol from these premises 24 hours per day, seven days a week on the grounds of the probable effect on law and order in the area.

At present this is a relatively crime-free locality, thanks mainly to the precautionary measures taken by the local community, supported by an active Neighbourhood Watch group.

There are plenty of outlets for the sale of alcohol already in the area. No local citizens would need to travel to this area to purchase alcohol from a site dedicated to serving motorists with fuel, particularly during the night. It can only serve to attract an undesirable element of society who will generate noise, pollution, litter and disturb the peace. There is every possibility that it will also lead to an increase in crime in the area.

I ask you to reject this application.

Yours Faithfully,

W.A.Patrick

Peter Muir

From: Licensing Unit
Sent: 24 August 2015 14:42
To: Peter Muir
Subject: FW: Shell Oil Products Licensing Application [UNC]

Liam Harrison
Business Support Officer
Health and Community Care Services
Guildford Borough Council
Millmead House, Millmead, Guildford, Surrey, GU2 4BB
Tel: 01483 444378 | Email: HCCS@guildford.gov.uk / Licensing@guildford.gov.uk

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From: [REDACTED]
Sent: 24 August 2015 14:23
To: Licensing Unit
Subject: Shell Oil Products Licensing Application

Attention: Mark Adams, Peter Muir and GBC

Dear Sirs,

SHELL OIL PRODUCTS APPLICATION TO VARY A PREMISES LICENCE UNDER SECTION 34 OF THE LICENSING ACT 2003.

I write to object to this application. If this application were granted I believe it would lead to the creation of a public nuisance with associated crime and disorder. Consequently I urge that this application be rejected.

Yours sincerely,
William Logan

Grey Tiles,
High Park Avenue,
East Horsley,
KT24 5DD

Guildford Borough Council **UNCLASSIFIED** INTERNAL

Peter Muir

From: Licensing Unit
Sent: 26 August 2015 08:41
To: Peter Muir; Mark Adams
Subject: FW: 24/7 sale of alcohol at Shell Petrol Station East Horsley [UNC]

From: Yvonne [REDACTED]
Sent: 25 August 2015 17:50
To: Licensing Unit
Subject: 24/7 sale of alcohol at Shell Petrol Station East Horsley

Mark Adams/Peter Muir

I OBJECT to SHELL UK OIL PRODUCTS APPLICATION TO VARY PREMISES LICENSE UNDER SECTION 34 OF THE LICENSING ACT 2003 for the following reasons:-

The Prevention of Crime and Disorder

The premises are on green belt land adjoining a conservation area, and in a quiet residential area, which I am part of. The sale of alcohol after 11.pm frequently causes anti social behaviour, crime and disorder and creates a public nuisance. Members of the public are likely to come out of the pub, buy additional alcohol and cause an accident whether it be on the road or otherwise.

Public Safety

Will be adversely affected by increased traffic using the site as a result of it seeking to sell alcohol all night. The site is on a dangerous bend in the A246, where accidents are already frequently happening when people are trying to enter or exit the site.

Prevention of a Public Nuisance

There are already an increased number of cases of petty crime and allowing the sale of alcohol 24/7 would increase these cases and be detrimental to the area. It would increase noise levels, thief and encourage under age drinking.

Yvonne Green
Saulire
Guildford Lodge Drive
East Horsley
KT24 6RJ

Guildford Borough Council UNCLASSIFIED INTERNAL